

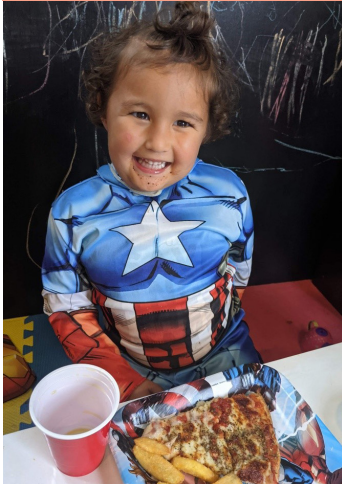
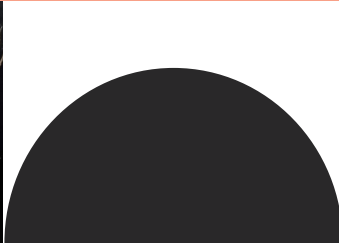




Thank you for supporting Guide Dogs Victoria to change the lives of people living with low vision or blindness.

Together we achieved:

Our Clients.

<p>28,349 hours of Client Services delivered including 5,671 hours for regional Clients.</p>		
		<p>2,930 Client programs delivered.</p>
	<p>76 Net Promoter Score.</p>	<p>1,285 Client lives positively impacted through delivery of Services.</p>

Our Dogs.

<p>6,070 hours of dog training sessions.</p>	<p>145 puppies born.</p>	<p>81 dogs matched with their new Handlers including:</p> <ul style="list-style-type: none">40 Qualified Guide Dogs;21 Therapy / Service Dogs;12 Breeding Stock Dogs;Four dogs for External Training;Three Companion Dogs;One Ambassador Dog.
		
	<p>244 working Guide Dogs in the community.</p>	

Our People.

152
employees
including
41 new starters.

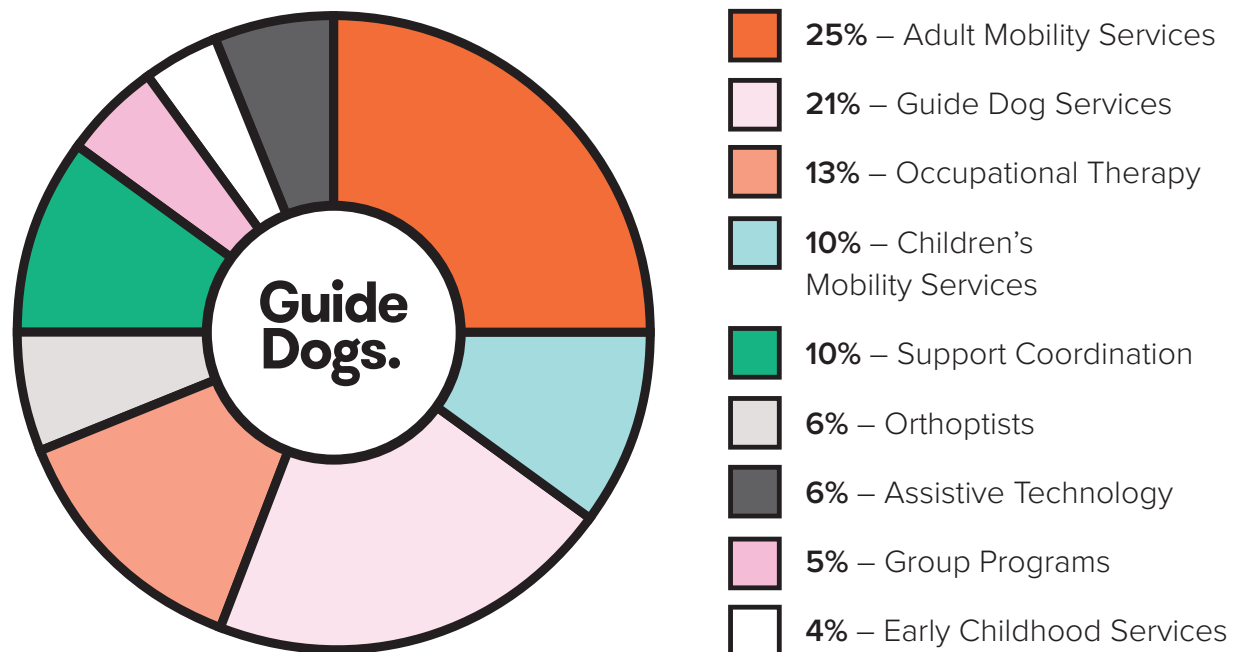


1.3million+
volunteer hours.



446
volunteers including
over 150 Puppy Raisers.

Service breakdown by type.



Revenue.

Income	Amount	Percent of income*
Fundraising and gift in wills	\$11,296	52
Fundraising for capital purposes	\$4,957	23
Revenue from the provision of dogs and orientation mobility services	\$5,205	24
Rental revenue	\$48	1
Finance and investment (losses)/gains	\$(2)	-
Other income	\$4	-
Total Revenue	\$21,508	

*excluding income towards the redevelopment of our Kew Campus.

Expenses.

Expenditure	Amount	Percent of expenditure
Fundraising and gift in wills	\$2,837	15
Cost of provision of dogs and mobility services	\$13,987	75
Community information and public education	\$959	5
Corporate services	\$718	4
Other expenses	\$119	1
Total Expenditure	\$18,530	

Meet Ezra!

Ezra was just one year of age when he was diagnosed with Optic Nerve Hypoplasia (underdeveloped optic nerves) and Septo-Optic Dysplasia (a combination of underdeveloped optic nerves and pituitary gland dysfunction). Ezra’s mum, Laura, shared with us her family’s journey from despair to hope, and the transformation in her son from the moment he was connected with Guide Dogs.

Ezra received support from Guide Dogs Early Childhood Practitioner, Rebecca, who visited his home and kindergarten to ensure his environments were set up for Ezra to navigate, explore and thrive safely in preparation for his transition into primary school next year.

Laura told us: “We are so proud of how Ezra is going. He has been working hard on recognising letters and learning how to dress himself, all of which helps Ezra become more independent now and in the future.”

Although there have been challenges along the way, from struggling to adapt to remote speech therapy sessions due to COVID-19, to a hospital visit and ongoing vision assessments, Ezra is thriving.

“

Guide Dogs has continued to support us with everything and are always checking up on Ezra and us to see what support we need.

– Laura,
Ezra’s mum.

”

Ezra will have access to our children’s programs and camps, and as he gets older our Yapper’s (young adult) programs and camps. These programs and camps enable the learning of life skills in a fun and supportive environment as well as providing vital peer connections.



About our services.

Guide Dog Mobility.

Supporting Clients to partner with a Guide Dog to access the community with confidence.

Orientation and Mobility Services (adults and children).

Every day travel skills to keep Clients moving with confidence.

Low Vision Orthoptics.

Supporting Clients to understand their level of functional vision and providing techniques and options for accessing visual information.

Occupational Therapy.

Practical skills for everyday living, regardless of age or level of functional vision.

Assistive Technology.

Support to identify and use the right technology to make life easier at home, at work, at school and in the community.

Supporting in a multitude of ways.

When long-time Guide Dogs volunteer and supporter Noel first signed her Volunteer Application Form in May of 2000, little did she realise the wonderful journey she would take with Guide Dogs Victoria.

Not only has Noel been a valued volunteer for over two decades but she has been a donor for 34 years. She is a Puppy Pal supporter, a Puppy Nurturer and even an unofficial Guide Dogs Victoria tour guide!

Between 2000 and 2022, Noel Puppy Raised 19 dogs, including ten Working Guide Dogs, one Companion Dog, one Pets as Therapy Dog, four reclassified dogs, and one Breeding Stock Dog. The latter, Beth, had four litters – 40 pups all up – and is now a great-grandmother with her good genes still being passed on through the Guide Dogs Victoria Breeding Program.

We are so proud to call Noel a part of the Guide Dogs Victoria family, she is so passionate about the work we do, she has made the decision to leave a gift to Guide Dogs Victoria in her Will.

"Volunteering with Guide Dogs Victoria has been, and still is, a continuing pleasure. It has been 20 plus years of wonderful continuing friendships. I have always been



fascinated by how Guide Dogs are trained and by their absolute devotion and loyalty to their Handler. I want to help ensure the proud tradition of Guide Dog work continues in the future, so I am pleased to be able to leave a lasting legacy in my Will." Says Noel.