

By purchasing a ticket to the 2025 Guide Dogs Victoria Community Fair, you are automatically entered into the draw to WIN an exclusive puppy experience on the day (Saturday 5 April 2025).

How to claim prizes

Winners will be notified by Guide Dogs VIC two days before the event to organise a time for the experience.

Giveaway Terms and Conditions

1. Information on prizes and how to participate form part of these Terms and Conditions.
Participation is deemed acceptance of these Terms and Conditions.
2. Competition is open to residents of Victoria.
3. Entrants must be aged 18 years and over.
4. Competition is not open to employees (and their immediate families) of Guide Dogs VIC.
'Immediate family' is defined as spouse, partner, parent, child, stepchild or sibling, whether or not they live in the same household as the employee.
5. Tickets purchased between 9 am on 18 November 2024 and 11.59 pm Wednesday 2 April 2025 will automatically be entered into the draw. Prizes will be drawn and winners notified two days before the event. Winners will be notified and will be contacted by Guide Dogs VIC via email to organise the prize experience which will be provided on the day of the fair (Saturday 5 April 2025).
6. It is a condition of entry into the giveaway for the entrants to provide Guide Dogs VIC with a valid email address for the notification of prizes. Entry will be void if contact details are missing or invalid. Guide Dogs VIC reserves the right to verify entry validity (including identity, age and residence) at any time and reserves the right to disqualify individuals deemed to have breached these Terms and Conditions, in its sole discretion.
7. Prizes are not transferable, exchangeable or redeemable for cash.
8. Prize winners will be notified in writing via email.
9. Prize winners will be selected from the entrants who have purchased tickets between the dates as stated above in clause 5.
10. If Guide Dogs VIC has not received return confirmation via email from a prize-winner with the intention to claim the prize using the contact details provided within 24 hours of receiving the winning notification, another prize-winner will be selected.
11. Prizes will be awarded to the entrants in the order drawn as follows:

Guide Dogs.

Guide Dogs Victoria puppy experience prize draw

1. Winners attending the experience cannot hold, carry or pick up the puppies.
2. Winners must only pat or interact with the puppies without prolonged physical contact such as holding, grabbing, carrying or picking up. Participants who do not comply with these conditions will be removed from the experience for the health and wellbeing of our puppies and dogs.
3. Winners and companions are responsible for all costs associated with taking the prizes, including but not limited to travel, accommodation and ancillary costs, other than those expressly stated as being part of the prize in these Terms and Conditions. Winners forfeit any prize or any part of a prize if not taken at the time stipulated by Guide Dogs VIC and no cash will be awarded in lieu. Prizes are subject to the standard Terms and Conditions of the relevant service providers including the terms of any vouchers supplied for elements of a prize.
4. Guide Dogs VIC reserves the right, at its discretion, to substitute a prize or part of a prize that is unavailable for an alternative specification. Guide Dogs VIC also reserves the right to change any prizes to follow recommendations to preserve the health and wellbeing of our puppies and dogs.
5. It is a condition of accepting any prize that the winner and any accompanying companions (if applicable) agree to (a) participate in all publicity (including photography) reasonably requested by Guide Dogs VIC in connection with this giveaway and the result free of charge; (b) consent to the use of their name, likeness, image and voice (including photo, film and recordings of same) in any media for an unlimited period without further remuneration for the purpose of promoting Guide Dogs VIC's activities; and (c) sign any legal documentation, including but not limited to a release and indemnity, in the form required by Guide Dogs VIC and giveaway organisers in their absolute discretion.
6. Save for any rights or guarantees under the Australian Consumer Law or other terms implied into a contract that cannot lawfully be excluded, Guide Dogs VIC and its officers, employees, volunteers, agents and prize suppliers exclude: (a) any term, condition or warranty that may otherwise be implied into these Terms and Conditions; (b) any liability for loss or damage incurred as a result of or in connection with its negligence; (c) any liability for direct, indirect, special or consequential loss (including but not limited to loss of profits, loss of revenue and loss of opportunity) arising in connection with this prize experience.
7. Guide Dogs VIC and its officers, employees, volunteers, agents and prize suppliers exclude all liabilities described in sub-section 139A(3) of the *Competition and Consumer Act 2010*(Cth), except for liability for significant personal injury caused by their reckless conduct within the meaning of sub-section 139A(5) of that Act.

Guide Dogs.

8. If the giveaway is interfered with or not capable of being conducted as anticipated for any reason beyond Guide Dogs VIC's reasonable control, including but not limited to the health and wellbeing of our puppies and dogs, technical difficulties, unauthorised intervention or fraud, Guide Dogs VIC reserves the right, in its sole discretion, to disqualify any person or to modify or suspend the giveaway, as appropriate, to the fullest extent permitted by law.
9. It is a condition of entry into the puppy experience competition that the entrant agrees to receive further communication from Guide Dogs VIC, as per the Guide Dogs Personal Information Collection Statement, unless the purchaser personally opts out of future communication at the point of purchasing tickets.
10. The Guide Dogs VIC privacy policy and personal information collection statement can be read in full at vic.guidedogs.com.au/privacy-statement/. Our privacy policy contains information about how individuals may request access to and corrections of information we hold about them, how to complain about how we handle personal information and how we deal with such complaints. We may disclose personal information to prize organisers and service providers in Australia and overseas, for the purpose of conducting this giveaway and our activities.
11. The decisions of Guide Dogs VIC in relation to this giveaway are final. No correspondence will be entered into.
12. This experience is being held for **Guide Dogs VIC, 2-6 Chandler Highway, KEW VIC 3101.**
ABN 68 004 621 461.