Visitor Policy: Puppy Raisers and Temporary Carers Visiting the Guide Dog Centre

Due to issues of staff and visitor safety, Guide Dogs NSW/ACT have made changes to our Visitor Policy for weekends and public holidays.

Site visits on weekends or public holidays will no longer be permitted, other than to pick-up or drop-off of dogs.

On these days, only kennel staff are on site, and this has made appropriate site inductions and safety monitoring impossible to complete to the standards required by Guide Dogs NSW/ACT policy.

There will still be the opportunity to visit pups and dogs that you have cared for during their training and boarding at the Guide Dog Centre. There will be allocated times during weekdays for you to visit. Please contact the Guide Dog Centre reception on 4579 7555 to book in a visiting time.