

Thank you for supporting Guide Dogs NSW/ACT to change the lives of people living with low vision or blindness.

Together we achieved:

Our Clients.

52,237 hours of Client Services delivered including 25,882 hours for regional Clients.



954 Client programs delivered.

2,146 white canes, tips and accessories provided.



28,216 lives positively impacted through our services. This includes Clients and their support networks.

Our Dogs.

7,680 hours of dog training sessions held.



37 Court Companion Dogs in the community.



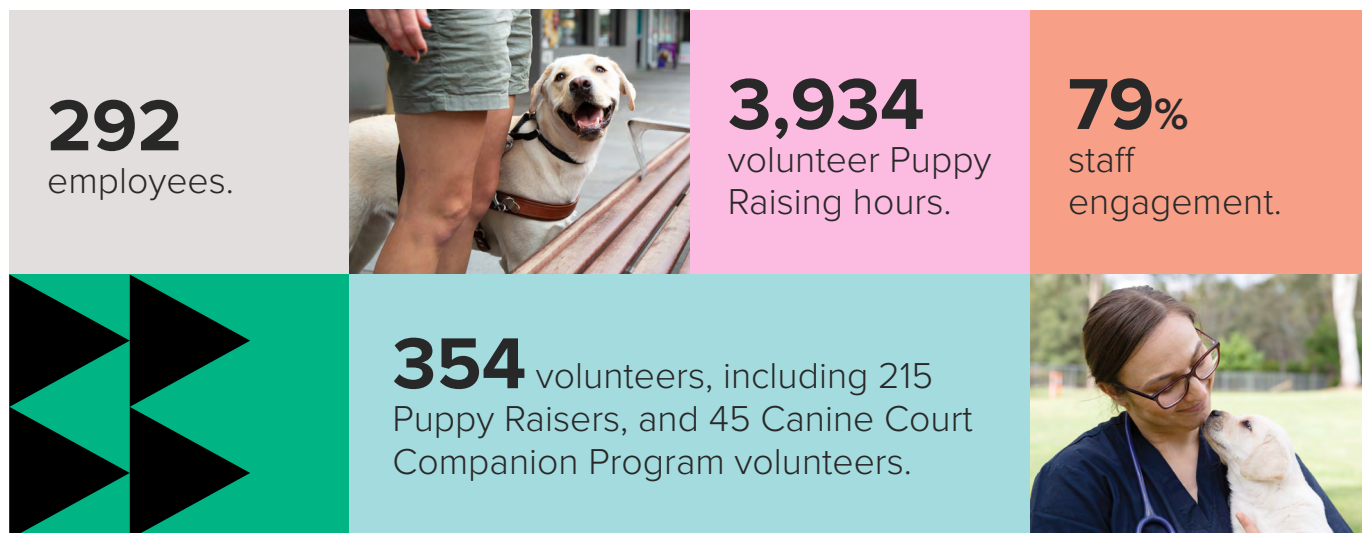
199 puppies born.

282 working Guide Dogs in the community.

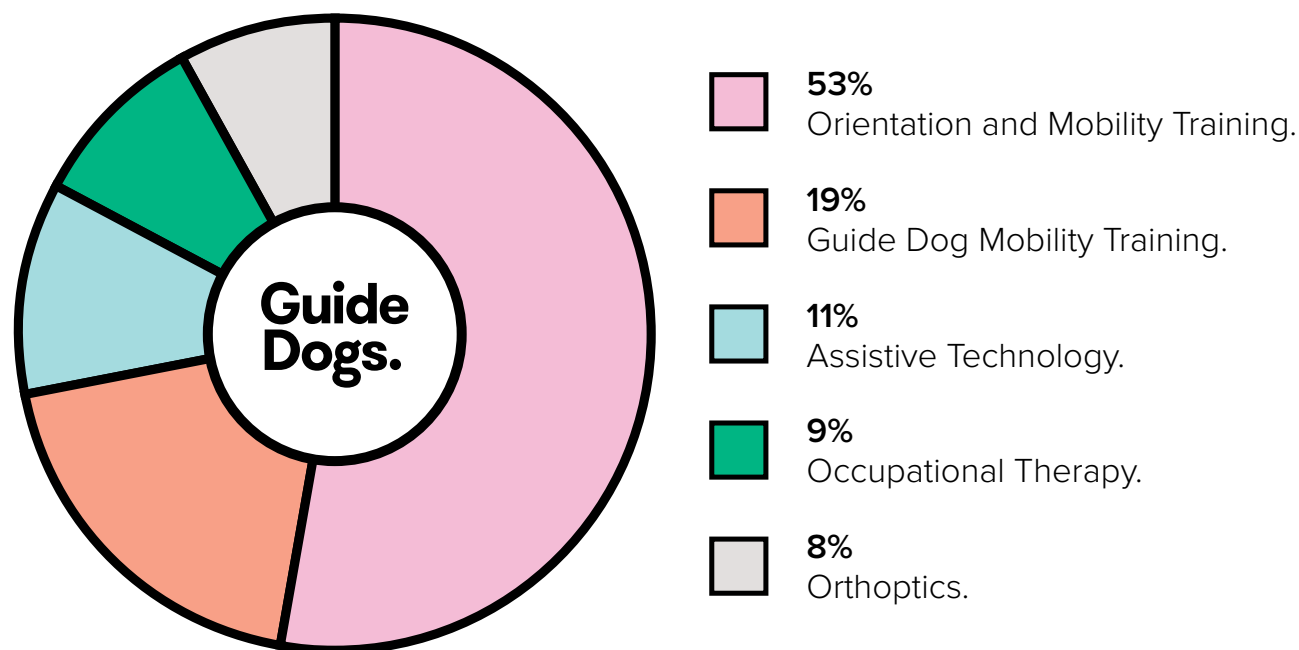
133 dogs matched with their new Handlers:

- 1** Ambassador Dog;
- 18** Breeding Stock Dogs;
- 32** Guide Dogs;
- 82** Therapy Dogs.

Our People.



Service breakdown by type.



Revenue.

Income	Amount	Percent of income
Gifts in Wills	24,046,138	55
Donations and other fundraising activities	11,317,139	26
NDIS, Medicare and other government revenue	4,624,005	11
Income from investments	2,276,573	5
Contract Services income	313,262	1
Other income	754,035	2

Expenses.

Expenditure	Amount	Percent of expenditure
Client and community services	25,363,992	62
Costs of fundraising and gifts in wills	6,756,132	17
Marketing	1,776,793	4
Governance, finance and administration	6,776,817	17

Staff costs are included in each category.

Overcoming obstacles through the use of technology.

Peter first came to Guide Dogs in 2002, after his wife sadly passed away. She was not only his life partner, but also his entire support system.

Since then, Peter has been accessing Guide Dogs' vision services for his diabetic retinopathy, as well as assistive technology services. He is affectionately known as 'Inspector Gadget' due to his high proficiency using assistive technology.

"One of the great highlights of working with Guide Dogs is the really nice people I get to work with. I have also been able to live independently, cook for myself and go out by myself when I need to."

With Guide Dogs' help and support, Peter has mastered skills, using important technology that has opened up his world. With so much knowledge about technology, Peter has even passed back some skills to the specialists at Guide Dogs and within his community!

Some of the technology that Peter has mastered that allows him to live independently:



Utilising Soundscape, a navigation app that plays directional sounds.



Using AIRA, an app that connects Peter via his iPhone camera to an agent who can provide him with visual assistance or guidance.



Using Bose Audio Sunglasses, a schmick pair of sunglasses with in-built speakers, so Peter can hear the location of his landmarks in 360 degrees. The glasses avoid interfering with his auditory senses, allowing him to still determine traffic flow.



Using his iPhone with the Voice Over screen reader and his computer with both ZoomText and JAWS. He uses these accessibility tools to explore the web, keep in contact with friends and family, read aircraft magazines, and navigate around his community.



Using his Miniguide, which allows Peter to detect fences and other obstacles when they get too close.



About our services.

Guide Dog Mobility.

Supporting Clients to partner with a Guide Dog to access the community with confidence.

Orientation and Mobility Services (adults and children).

Every day travel skills to keep Clients moving with confidence.

Low Vision Orthoptics.

Supporting Clients to understand their level of functional vision and providing techniques and options for accessing visual information.

Occupational Therapy.

Practical skills for everyday living, regardless of age or level of functional vision.

Assistive Technology.

Support to identify and use the right technology to make life easier at home, at work, at school and in the community.

Therapy Dog Ferris is the ‘King of Calm’ at St Johns XXIII Catholic College.

In September 2021, Therapy Dog Ferris was placed with the students and staff at St Johns XXIII Catholic College in Stanhope Gardens.

Ferris won everyone’s hearts in no time at all, with his cheerful demeanour and comforting presence. He has since joined junior class reading groups, calmed the nerves of anxious year 12 students sitting their exams, joined in the school cross country carnival, and helped celebrate R U OK? Day.

According to Leigh Rachel, St John’s Psychologist, Ferris plays a special role in helping students and staff to feel calm and relaxed. While telling Guide Dogs about the difference Ferris has made, Leigh said, “Ferris has had such a positive impact on the kid’s and staff’s wellbeing and happiness. Ferris greets students and staff every morning when he does his daily walk around the grounds, bringing a smile to everyone’s face.”



After his walk he has a short rest, then breakfast and then he is on to helping support the children in therapy sessions, visiting the classroom for reward time and listening to students read the stories they have written."