

How to report an obstacle or obstruction on your street.

To report an obstacle or obstruction on your street, use the [Fix My Street reporting form](#). You can access the form by typing, “fix my street access Canberra” into Google, scrolling down the page and selecting “Submit a fix my street request.”

Note: An ACT digital account is required to log into Fix My Street. Please login or register for an account. Please complete the following steps once you are logged in.

- **Step one:** Read “Terms and conditions of service” and if you agree select “I agree to the above statement”. Select “Next” to continue.
- **Step two:** You will be notified that the terms of service have been accepted. Select “Next” to continue.
- **Step three:** Search for keywords outlining what you would like to report. Use terms like “footpaths”, “shared paths” and “accessibility issues”. Choose from the list and select “Next” to continue.
- **Step four:** Provide further information on the issue in a maximum of 500 words. Select “Next” to continue.
- **Step five:** Provide the location of issue. You must provide the specific location of where the obstruction is. Start typing in an address to select from the suggested addresses. Select “Next” to continue.
- **Step six (optional):** Upload photos of the issue. If adding photos, select “Done” when finished. Select “Next” to continue.
- **Step seven:** You will be provided with a summary of the information thatn you have entered. Select “Submit” if correct or “Previous” if you want to amend the information.
- **Step eight:** You will be notified that a service request has been submitted and be provided with the reference number for the request via email.
- **Step nine:** Start a new form if you have further issues to report or close the page.

If you are unable to complete the process or want to let us know how it went, please reach out to our team at socialchange@guidedogs.com.au. Alternatively, please call Access Canberra on **13 22 81**.