

# Guide Dogs Vision Services Overview

**Supporting people of all ages with any vision loss.**

## **About Guide Dogs SA/NT.**

For more than 65 years, Guide Dogs SA/NT has been helping people living with vision loss to achieve their goals and live the way they want. Although known for our iconic Guide Dogs, we also offer many other Vision Services to meet your needs, delivered by our professional and supportive team.

## **What services are available?**

At Guide Dogs SA/NT we offer services to help you understand your vision diagnosis and how to achieve your goals, big or small.

We can support you with things such as: learning how to use your phone, cook a meal, get into hobbies and find your way from A to B independently.

## **Below is a list of our services and support:**

- Low Vision Assessments
- Occupational Therapy
- Orientation and Mobility Support
- Falls Prevention Assistance
- Neurological Vision Services
- White Cane and Equipment Support
- Assistive Technology Support
- Guide Dog Services
- Social and Educational Groups

Our services are offered in metropolitan and regional South Australia and Northern Territory. Additional information can be found on our website [sant.guidedogs.com.au](http://sant.guidedogs.com.au) or by calling 1800 757 738.

## **What is involved?**

We tailor our support to suit your needs, whether it's one or several sessions, or ongoing support. Depending on your individual circumstances, your support might take place at home, alongside family, with your wider support team, or out and about in the community.

## **Services for all ages and levels of vision**

We support people of any age and level of vision loss. Depending on your personal situation, we can tailor the services to your needs. You or someone you care about may be diagnosed with, but certainly not limited to:

- Age-Related Macular Degeneration.
- Glaucoma.
- Cortical Vision Impairment (CVI).
- Diabetic Eye Disease.
- Hereditary Vision Loss, e.g. Retinitis Pigmentosa.
- Acquired Brain Injury.

We offer services across different age groups:

- Early Childhood: 0 to 9 years old.
- School Aged: 9 to 18 years old.
- Adult: over 18 years old.

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Guide Dogs SA/NT is here to support you build your confidence and independence and find the right strategies for your personal journey.

### **Social and educational groups**

Finding a support network of like-minded people who understand what you are going through can make a world of difference. We have an amazing community of clients that meet regularly in person and online through our social and educational groups, such as:

- Social Happy Hour
- Empowered Living program
- School Holiday Sessions

Our online Guide Dogs community platform “CatchUp” offers a safe space for clients, support workers and family members to connect. You can share vision tips, find accessible events and be supported to ask any questions you have or feelings you want to express. Visit catch up here: [catchup.guidedogs.com.au](http://catchup.guidedogs.com.au)

### **What funding is available?**

You may be eligible or already receiving funding from a range of sources including, but not limited to:

- NDIS (Guide Dogs SA/NT is a registered NDIS provider)
- My Aged Care
- Children and Students with Disability (Department for Education)
- Department of Veterans Affairs

Support for some of our services is also available through agreements with other support agencies, or our own charitable endeavours.

For more information about funding support, contact our Client Support Team using the details on the back of this booklet.

### **When should I enquire?**

Don't wait for a diagnosis to contact Guide Dogs SA/NT about how we can support you. If vision loss is impacting your daily life, reach out to our Client Support Team, who will help you take the next steps in your journey.

### **How do I make an enquiry?**

To enquire about services or make a referral, visit:

[sant.guidedogs.com.au/request-a-service](http://sant.guidedogs.com.au/request-a-service) or get in touch using the contact details on the back of this booklet.

If you're ready to make a referral, we welcome self-referrals or referrals from any health professional, carer, family member or friend. Please ensure you have the consent of the person you would like to refer before requesting services on their behalf.

- Call 1800 757 738
- Visit [sant.guidedogs.com.au/request-a-service](http://sant.guidedogs.com.au/request-a-service)

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- Email <mailto:support@guidedogs.org.au>

## Guide Dogs SA/NT contact details

251 Morphett Street, Adelaide SA 5000

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