

Guide Dogs SA/NT Annual Report 2022 to 2023

Our reason for being:

“We use our expertise in dogs and vision to promote independence, participation, inclusion and wellbeing for people with low vision, blindness or specialised support needs.”

Order of content

[Chair and CEO Update](#)

[Patron Update](#)

[Year in Review](#)

[Highlights](#)

[Lisa and Floyd](#)

[Our Dogs - Service Recognition](#)

[Elmo: A Calming Presence](#)

[Regaining confidence and independence with Neurological Vision Services](#)

[Vision Services](#)

[Disability Action and Inclusion Plan Update](#)

[Beau's Pet Hotel](#)

[PAWGUST](#)

[Corporate Partners: South Australia](#)

[Corporate Partners: National](#)

[Gifts in Wills](#)

[Celebrating Bruce Ind and his Medal of the Order of Australia](#)

[Our Board](#)

[Our Committees](#)

[Financial Statements](#)

[Auditor's Report](#)

Chair and CEO Update

We are incredibly proud of the impact we have had on the lives of our many clients, and we appreciate our wonderful community for sharing that journey with us for another financial year.

In this financial year we continued to operationalise our Strategic Plan, with the organisation focused on client impact in areas of dog services and meeting our broader client needs, and we continued our pursuit to be an employer of choice for staff and volunteers.

Community support enables us to provide our life-changing services, and our team goes above and beyond, travelling far and wide across SA and NT to visit clients locally and in regional areas. One of these clients is Mya, who lives in Kimba on the Eyre Peninsula. Mya lives with autism, epilepsy and is non-verbal. Since being matched with Assistance Dog Royal, Mya and her family have been able to explore further from home, and visit playgrounds, shops, and start re-engaging with their community.

University student Alana, who was born with a rare genetic vision condition, has received Guide Dogs SA/NT services for as long as she can remember. Last year, Alana celebrated her 18th birthday, which was especially significant as it meant she could receive her first Guide Dog. Being matched with Rocket was a remarkable milestone to help build Alana's confidence and independence to go out in public as she embarked on her university journey.

These are two of the many lives we have impacted over the past year!

At Guide Dogs SA/NT, we love an opportunity for celebration.

During 2022-2023, we held several events. Beginning with our Puppy Graduation at the National Wine Centre in March, we graduated four new Guide Dogs and one Assistance Dog: Floyd, Fargo, Jordie, Gwen, and Sonny, each starting their working lives to make a difference to their handlers.

International Guide Dog Day in April featured a garden party hosted by our Patron, her Excellency the Honourable Frances Adamson AC and Mr. Rod Bunten. Iconic buildings across Adelaide joined the celebration by lighting up in orange.

Our Adelaide Airport Facility Dog Elmo celebrated his fourth birthday in May with some of his dog colleagues, pup cakes and a paw-ty. We loved the opportunity to honour Elmo and his very important role giving comfort to anxious flyers.

We also celebrated the support from the ABC and Sonya Feldhoff who welcomed us with a monthly on-air segment featuring Koda, one of our puppies-in-training. Koda's name was chosen by the ABC radio audience, and we were thrilled with the engagement from the ABC's listeners every time we were live with updates on Koda's training.

Finally, National Volunteer Week is another very special time of the year to

us, where we show our appreciation to our highly valued volunteers. Without our amazing volunteers, we wouldn't be able to do what we do. We would also like to thank our committed staff, Board Members, and corporate partners for their ongoing support. Our donors, including our Puppy Pals, PAWGUST participants and Buddies for Life, who have kindly included a gift in their Will for Guide Dogs SA/NT, have an eternal impact on our organisation. We appreciate your generous support and look forward to continuing making a difference to our community.

John Oliver, Chair

Aaron Chia, Chief Executive Officer

Patron Update

Guide Dogs SA/NT is honoured to have two Patrons who help to further our mission. Her Excellency the Honourable Frances Adamson AC and His Honour Professor the Honourable Hugh Heggie PSM graciously accepted their roles as Patrons to represent Guide Dogs in South Australia and the Northern Territory.

Her Excellency the Honourable Frances Adamson AC

Her Excellency the Honourable Frances Adamson AC is a proud sixth-generation South Australian and was sworn in as the 36th Governor appointed in South Australia in October 2021.

Her Excellency was awarded the Companion of the Order of Australia in June 2021 for eminent service to public administration through the advancement of Australia's diplomatic, trade and cultural interests.

Since being appointed, Her Excellency has played an important part in the Guide Dogs SA/NT community and has hosted events such as International Guide Dog Day.

His Honour Professor the Honourable Hugh Heggie PSM

His Honour Professor the Honourable Hugh Heggie PSM was sworn in as the 23rd Administrator of the Northern Territory in February 2023.

His Honour was the Chief Health Officer and Executive Director of Public Health and Clinical Excellence in the Northern Territory, and an Executive Member of the Northern Territory Health Leadership Committee, as well as serving on numerous Boards, Committees and Councils in the Northern Territory and nationally. His Honour was awarded the Public Service Medal (PSM) in January 2021 for outstanding public service to community health in the Northern Territory, and the Australian Humanitarian Overseas Medal in 2021.

Year in Review

- 112 Dogs on program
- 132 staff
- 325 Volunteers

How we spent our time providing support to our clients

- 15% Dog Services
- 17% Neurological Vision Services
- 38% Occupational Therapy
- 30% Orientation & Mobility Training

During the 2022 and 2023 financial year, we spent more than 736 hours providing unfunded support to people with acquired brain injuries.

Highlights

July - September 2022

PAWGUST, which originated in South Australia, was bigger than ever.

Nearly 8,000 people across Australia took part, and we raised over \$1 million!

School Holiday Sessions

Our under-18 clients enjoyed days of fun and social activities, while learning life skills important for someone living with vision loss.

Six-year-old George was matched with Assistance Dog Sonny

October - December 2022

International White Cane Day

In October, we urged people to Look up. Listen Up. Let me be to make our streets safer and more accessible for all by encouraging the public to be more aware of how they might be obstructing people with low vision or blindness. The campaign asked people to look up from their phones or turn their headphone volumes down or off.

Claire was matched with Guide Dog Gwen.

Raelene was matched with Guide Dog Fargo.

January - March 2023

We were proud to be an Accessibility Partner for another year at Adelaide Fringe.

Puppy Graduation

More than 300 supporters attended our event at the National Wine Centre to celebrate the graduation of our FGHI Litter.

We welcomed 12 adorable J&K puppies to our training program: Jarby, Jersey, Jax, Jester, Kipper, Kora, Kira, Kato, Kansas, Kenzi, Kween and Koda.

Lisa was matched with Guide Dog Floyd

Neil was matched with Guide Dog Jordie

April - June 2023

International Guide Dog Day

We celebrated the role our Guide Dogs, Assistance Dogs and Facility Dogs play with a garden party at Government House, while launching the Talk to the Handler campaign. Iconic buildings and landmarks also lit up in orange to show their support.

We shared George and Sonny's story on World Autism Awareness Day

Six-year-old George lives with epilepsy and autism. Assistance Dog Sonny helps to keep him safe, bringing a sense of calm to their family and allowing them to get back into the community.

We celebrated Elmo's 4th birthday paw-ty at Adelaide Airport with his canine friends, pup-cakes and doggy treats. Elmo continues to be a much loved and reassuring member of the airport community.

Congratulating Bruce Ind – OAM

Retired Board Member, Deputy Chair, long-term volunteer, client, Honorary Life Member, tireless worker and friend of Guide Dogs SA/NT, Bruce was awarded a Medal of the Order of Australia (OAM) in the King's Birthday 2023 Honours List. Bruce, who is visually impaired, has been a client since 2003 and has had three Guide Dogs, Keely, Wallace and now Oakland.

We became a We're Equal organisation

An initiative of Equal Opportunity SA, We're Equal promotes businesses that make a commitment to being safe and inclusive environments that are free from discrimination, bullying and harassment for their staff and clients.

Lisa and Floyd

Lisa is 38 years old and is blind. She was born with Optic Atrophy, an eye condition where the optic nerve fails to send messages to the brain properly. The condition is not reversible and cannot be treated. Lisa also has Nystagmus, a vision condition in which the eyes make repetitive, uncontrolled movements.

Lisa lives in Adelaide with her six-year-old son, Leo. Leo has autism and has inherited the same vision conditions as his mum. Sadly, his vision is already significantly deteriorating.

Despite the challenges that Lisa and Leo face, their home is a busy, happy one, with several much-loved pets and a very special Labrador, newly qualified Guide Dog, Floyd.

Floyd was matched with Lisa at the start of 2023, and he is already making a big difference to Lisa and her family.

Lisa's involvement with Guide Dogs began when she was at school receiving specialist Orientation and Mobility support as she learned to use a white cane. Sadly, Lisa's eye conditions worsened and by the time she finished high school, her usable vision was minimal.

Floyd was identified as the perfect Guide Dog for Lisa. The pair graduated as a Guide Dog partnership in April, and they have been inseparable ever since. Floyd can handle all of the work requirements Lisa needs and has easily fit into her life. He is easy to manage around distractions, as Lisa needs time to also focus on Leo.

“Having Floyd has changed our lives,” says Lisa. “He’s making a difference to me, and in turn, to Leo. With Floyd we can do anything we want and go everywhere we need.”

Floyd quickly joined in with all the routines of family life – providing safety and reassurance to Lisa as she walks Leo to and from school each day. Floyd has also become a familiar face on local buses as he accompanies Lisa as she visits her grandparents, travels to the shops and even lies by the poolside whilst Lisa takes Leo swimming.

With Floyd by her side, Lisa can do everything she wants without worrying about vision loss.

Our Dogs: Service Recognition

Key:

GD = Guide Dog

AD = Assistance Dog

Years of service – Retired

Vixen (AD) 2016 – 2022

Madeline Murphy

Albie (GD) 2011 – 2022

Malcolm Morris

Georgia (GD) 2019 – 2023

Neil Cundy

Alvin (AD) 2017 – 2023

Archer Wilkes

Years of service – Passed away

Wren (GD) 2010 – 2019

Ian Jolly

Wallace (GD) 2012 – 2021

Bruce Ind

Elmo – A Calming Presence

Airports can be a busy and stressful place, especially if people are unsure of what to expect on the day, or if a travel companion has specialised support needs that are not immediately obvious to airport staff.

Since Facility Dog Elmo arrived, he has provided a calming presence while on-hand to greet people and ensure that every journey through Adelaide Airport is as easy and seamless as possible. Elmo plays a significant role in Adelaide Airport's Hidden Disabilities Program, which aims to improve the airport experience for travellers with specialised support needs.

In May, Elmo celebrated his fourth birthday paw-ty with his canine and human airport companions, and enjoyed tucking into a specially-made, dog-friendly birthday cake, pup-cakes and puppaccinos.

Elmo is well and truly loved by all and is a friendly face for those travelling through Adelaide Airport.

“Elmo has a wonderfully calming effect on people, young and old, and he has been welcomed wholeheartedly and is much loved by the travelling community.” Aaron Chia, CEO Guide Dogs SA/NT.

Regaining confidence and independence with Neurological Vision Services

Just over three years ago, former dairy farmer and radio presenter Tim was at his Riverton hobby farm when he suddenly felt dizzy, unsteady on his feet and unable to focus his eyes. Tim was having a stroke. His wife Julia, a former nurse, quickly realised the gravity of the situation and sought help.

Julia’s quick action meant that Tim received treatment for his stroke, but tests revealed that it had significantly affected his vision. Tim had lost more than half his visual field, which affects many parts of day-to-day life. Following the type of stroke Tim had, many people will have difficulty with reading, travel, driving, and many other things that we might usually take for granted.

Tim’s speech returned quickly, but he was left with only about 25 per cent vision in his left eye. He struggled emotionally to cope with his vision impairment and felt he had lost control of his life, particularly as he needed to rely on others to drive him places and to help with other daily tasks.

Tim connected with Guide Dogs SA/NT and our specialist Neurological Vision Services, learning how to make the most of his remaining vision until his sight spontaneously returned, which meant he could regain his driver’s licence, making a world of difference to his independence.

Tim and Julia had been unaware Guide Dogs SA/NT supported people with acquired brain injuries, including those caused by strokes, physical traumas, and other neurological events, until they found our services. Tim's confidence has slowly returned and he and Julia are now enjoying their retirement again.

“We donate every year. We appreciated the help from Guide Dogs so much. It's our way of saying thank you.” Tim Butler, Guide Dogs SA/NT client.

Facts:

- 108 Australians will suffer a stroke every day.
- 71% of people who have a stroke are aged 65 and over.
- One third of stroke survivors experience vision loss.

Source: Australian Institute of Health and Welfare.

Vision Services

We know that no two journeys are the same for our clients, which is why we ensure our services suit your needs. Our specialist vision services include:

- Low Vision Assessments
- Occupational Therapy
- Orientation and Mobility Support
- Falls Prevention Assistance
- Neurological Vision Services
- White Cane and Equipment Support
- Assistive Technology Support
- Guide Dog Services
- Social and Educational Groups

Working side-by-side with clients and their families, we provide services tailored to suit each individual. We support people of all ages and with different vision levels from varied cultural and linguistic backgrounds to achieve freedom and independence.

CatchUp

CatchUp is an online space for all things Guide Dogs, accessibility, low vision and blindness related.

Social and educational groups Finding a community of like-minded people who understand what you are going through can make a world of difference. We have an amazing community of clients that meet regularly in person and online through our social and educational groups:

Social Happy Hour

Our fun and educational online sessions provide clients with a way to stay connected and build confidence in a relaxed, supportive environment.

Empowered Living program A skill development and education program, Empowered Living has been specially designed for people who have experienced recent vision loss or blindness.

School Holiday Sessions Our School Holiday Sessions are an opportunity to make friends and have fun while also learning essential life skills, such as orientation and mobility, to help them navigate low vision or blindness.

Human Guide Training

Throughout the year, we provided training sessions to enable over 140 people to become a Human Guide to confidently and safely guide someone with low vision or blindness. We provided training to staff at: • Adelaide Fringe, the Southern Hemisphere's largest arts festival • Keolis Downer, Adelaide Metro Rail Network operation and maintenance • The Duke of Brunswick Hotel, Adelaide

Disability Action and Inclusion Plan Update

Guide Dogs SA/NT is dedicated to ensuring our range of services are accessible to those who require them. We are committed to providing unrestricted physical access to our facilities and services for staff, clients and visitors, as well as ensuring all of our information and communications are as accessible as possible to all people, including those with disabilities.

Our Disability Action and Inclusion Plan 2021-2024 helps to address matters related to disability access, as well as making services and information more accessible to clients.

In 2022-2023, we have achieved many outcomes set out in the plan, including:

- In-house development and delivery of Disability Awareness Training for our staff by our Consumer Liaison Officers
- Holding Consumer Reference Committee meetings four times over the year, ensuring valuable feedback is heard regarding the development of initiatives for the organisation and issues in the sector
- Exceeding the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG2.0) on our website.

Beau's Pet Hotel

Guide Dogs SA/NT's social enterprise, Beau's Pet Hotel, opened in 2017, and has since expanded its offering to include DayCare, grooming services, and dog training. With our wide range of five-star services, we are proud that Beau's is going from strength to strength! Beau's is known for its luxury boarding experiences for cats and dogs, pooch pampering in our Grooming Salon and the most fun place on earth, Doggy DayCare. Since expanding Beau's services in 2021-22 to include Puppy School, we've seen strong growth, with 187 puppies come through the doors and successfully graduate. Beau's Puppy School bookings sell out quickly and we continue to receive fantastic feedback from customers. Beau's ongoing success is a testament to our team's wonderful commitment in offering guests trusted and professional care, with Beau's profits supporting the life-changing work of Guide Dogs SA/NT.

During 2022 to 2023, Beau's had:

- 9,411 doggy Day Care bookings
- 2,092 dogs used our grooming services
- More than 38,000 boarding nights for dogs and cats
- 197 different pet breeds through our doors to use our services.
There were 163 dog breeds and 34 cat breeds.

PAWGUST

Our national fundraising challenge, PAWGUST, returned for a fifth year. Originating in South Australia, PAWGUST has expanded across Australia, with nearly 8,000 participants and their dogs braving the cold throughout August to get out in support of Guide Dogs. Together, our dog walkers, joggers and loyal supporters raised a howling \$1,052,258!

Funds raised during PAWGUST go towards helping to raise and train Guide Dogs. Our passionate participants and their furry best friends had fun while getting fit and helping to change lives at the same time. A big thank you to everyone in our community for making this campaign not just PAWssible but a PAWfectly PAWsome success!

Corporate Partners – South Australia

- William Buck
- Business SA
- CMV Group Foundation
- Optus
- Salmon
- Copy World
- aaerc
- Adelaide Oval
- Beyond Bank
- Adelaide Fringe
- National Wine Centre of Australia
- Specsavers
- OTR Give
- Jet Couriers
- Keolis Downer
- Community Business Bureau
- Maughan Thiem
- Showcase SA
- Bank SA

“Beyond Bank is proud to partner with an iconic organisation such as Guide Dogs SA/NT, giving support through our Community Reward and Volunteering programs. Through our partnership, we

are striving to make a difference for those living with low vision, blindness and other specialised needs.” Stephen Handrick, Community Development Manager, Beyond Bank

Corporate Partners – National

- Kong
- Coles
- Boehringer Ingelheim
- Woolworths Group
- Greenstone
- Petstock Foundation
- Ugly Fish
- Advance
- IDEXX

Gifts in Wills

Buddy for Life

Buddy was the name of the first Guide Dog trained in South Australia; the Buddy for Life program is our way of recognising the kind commitment of people who thoughtfully choose to include Guide Dogs SA/NT as a beneficiary in their Will, allowing us to continue our life-changing work into the future.

Meet Buddy for Life member, Lorraine

Supporting Guide Dogs SA/NT has been a lifelong passion for Lorraine, and she carries her love of Labradors with her everywhere she goes.

Lorraine fell in love with Guide Dogs SA/NT more than 50 years ago, when she first saw a stand promoting the organisation at the Royal Adelaide Show. Her involvement has grown over the years, including supporting Beau's Pet Hotel when she travels and needs to leave her own Labrador, Voss, in care, and volunteering at the Guide Dogs SA/NT office.

“I've supported Guide Dogs since I was a teenager,” Lorraine said.

“I used to buy Christmas cards, then gave donations to the collection dogs as a child, then I started buying things from the Dogalogues. Now I'm a bit older than a teenager. It's been more than 50 years and I've

realised how these dogs can change people's lives. They give vision impaired people independence and a great quality of life."

Lorraine and her husband, John, have owned Labradors since they were married. Lorraine has raised many Labrador puppies and knows what wonderfully loyal companions they are. That's one of the reasons why she donates monthly as a Puppy Pal.

Lorraine admits she's the type of person who feels emotional at Puppy Graduations when listening to the stories of how dogs change people's lives. Lorraine has a deep love of Guide Dogs and the work they do.

We are grateful to Lorraine and those who choose to donate to Guide Dogs. Along with regular donations, Lorraine and John are Buddies for Life and have chosen to include Guide Dogs SA/NT in their Will.

"My family knows that Guide Dogs is my preferred charity. The support and independence they give to a vision impaired person is just amazing."

Celebrating Bruce Ind and his Medal of the Order of Australia

We offer our heartfelt congratulations to long-term friend of Guide Dogs SA/NT, Bruce Ind, who was awarded a Medal of the Order of Australia (OAM) in the King's Birthday 2023 Honours List!

Bruce was awarded the OAM for his service to the community through a range of roles, including recognising the many years he has offered his support to Guide Dogs SA/NT.

Bruce, who is vision impaired, has been a client since 2003 and he has had three Guide Dogs, Keely, Wallace and now Oakland. He is an Honorary Life Member, recognising his tireless work to support our mission of enabling independence, participation, inclusion and wellbeing for our clients.

Originally a science teacher, Bruce joined our Board in 2004, serving until 2020. During that time, he served as Deputy Chair and he chaired the Client Advisory Committee for four years.

Bruce has worked closely with our Dog Services team to develop clear lines of communication between Dog Services and the Board, encouraging and supporting them in their valuable work. He is a passionate advocate and a leading contributor to the Community Talks program, which provides an opportunity for school students and community groups to learn about the impact we can have.

We thank Bruce for his outstanding support for our organisation and the many others he has served. We appreciate the time Bruce has given to Guide Dogs SA/NT and we are thrilled he has been recognised in the King's Birthday 2023 Honours List.

Our Board

Guide Dogs SA/NT is governed by a team of strong business and community professionals.

This talented team brings a broad range of knowledge and experience to Guide Dogs and is responsible for our strategic direction, organisational performance and overseeing governance and risk requirements.

We thank the following Board and Committee members for their guidance, due diligence and governance of Guide Dogs SA/NT throughout the year.

- **Mr John Oliver, Chair:** B.Comm, Grad Dip, Banking Management, GAICD, Snr Fellow FINSIA
- **Professor Elizabeth:** Farmer, Deputy Chair, B.Sc (Hons), MBBS, PhD, FRACGP, MAICD
- **Mr Michael McGregor:** BA (Psychology Major), FAICD. Retired November 2022.
- **Ms Sally McLennan:** LLB (with Hons), GDLP, BMgt, MAICD
- **Mr Jamie McKeough:** BA (Acc), FCA, MAICD
- **Mr Daniel Henderson:** B.Ec, GradDipFinPlan

- **Ms Nicole Nott:** B.App.Sc (O.T.), Cert.App.Erg (RMIT). Resigned April 2023.
- **Ms Katie Sarah:** B.Bus (Fin), MPA, GAICD
- **Ms Sharyn Broer:** GAICD, FIML, G.Cert. Man, B.App.Sc. (O.T.). Appointed October 2022.

Our Committees

Finance Committee

- **Mr Jamie McKeough, Chair:** BA (Acc), FCA, MAICD
- **Mr John Oliver:** B.Comm, Grad Dip Banking Management, GAICD, Snr Fellow FINSIA
- **Mr Ian Jamieson:** BA (Acc), FCA, MAICD
- **Mr Paul Davies:** B.Sc.Econ (Hons), MAppFin, GAICD
- **Ms Katie Sarah:** B.Bus (Fin), MPA, GAICD

Governance and Risk Committee

- **Ms Sally McLennan, Chair:** LLB (with Hons), GDLP, BMgt, MAICD
- **Ms Nicole Nott:** B.App.Sc (O.T.), Cert.App.Erg (RMIT). Resigned April 2023.
- **Mr Paul Davies:** B.Sc.Econ (Hons), MAppFin, GAICD

Service Delivery Committee

- **Professor Elizabeth Farmer, Chair:** B.Sc (Hons), MBBS, PhD, FRACGP, MAICD
- **Mr Michael McGregor:** BA (Psychology Major), FAICD. Retired November 2022.
- **Ms Louise Davies:** B.Sc (Hons), App Chem, Cert Ed: Secondary Science, P Cert: Inclusive Education and Special Needs Education
- **Professor Saravana Kumar:** B.App.Sc (Physio), Graduate Diploma in Education studies (Digital Learning), Master of Physiotherapy, PhD (Philosophy)
- **Sharyn Broer:** GAICD, FIML, G.Cert.Man, B.App.Sc. (O.T.)
- **Mr Daniel Henderson:** B.Ec, GradDipFinPlan

Financial Statements

The summarised financial statements have been derived from the Association's full financial report for the financial year. Other information included in the summarised financial statements is consistent with the Association's full financial report.

The summarised financial statements cannot be expected to provide as detailed an understanding of the financial performance and financial position of the Association as the full financial report.

The summarised financial statements have been prepared on an accruals basis, are based on historical costs and presented in Australian Dollars.

A full description of the accounting policies adopted by the Association may be found in the Association's full financial report.

Statement of profit or loss and other comprehensive income for the year ended 30 June 2023 (This is an extract from our full audited financial statements).

The following values are referring to dollars:

2023

Revenue and other income 10,244,743

TOTAL REVENUE 10,244,743

Expenses

Employee expenses 7,728,322

Depreciation and amortisation expenses 654,728

Fundraising expenses 320,223

Marketing expenses 222,983

Client supplies and services expenses 477,209

Operating expenses 2,070,929

Finance costs 254,118

TOTAL EXPENSES 11,728,512

Deficit before income tax expense 1,483,769

Income tax expense 0

Deficit after income tax expense for the year attributable to the members of Guide Dogs Association of SA & NT Inc. 1,483,769.

Other comprehensive income: Items that will not be reclassified subsequently to profit or loss - Fair value change on land and building 1,657,096.

Items that may be reclassified subsequently to profit or loss - Fair value change on financial assets through other comprehensive income 112,527.

Other comprehensive income for the year, net of tax 1,769,623.

Total comprehensive income for the year attributable to the members of Guide Dogs Association of SA & NT Inc. 285,854.

2022

Revenue and other income 9,742,063

TOTAL REVENUE 9,742,063

Expenses

Employee expenses 6,862,390

Depreciation and amortisation expenses 712,161

Fundraising expenses 379,553

Marketing expenses 257,022

Client supplies and services expenses 395,905

Operating expenses 1,911,165

Finance costs 262,849

TOTAL EXPENSES 10,781,045

Deficit before income tax expense 1,038,982

Income tax expense 0

Deficit after income tax expense for the year attributable to the members of Guide Dogs Association of SA & NT Inc. 1,038,982.

Other comprehensive income: Items that will not be reclassified subsequently to profit or loss - Fair value change on land and building 738,205.

Items that may be reclassified subsequently to profit or loss - Fair value change on financial assets through other comprehensive income 253,697.

Other comprehensive income for the year, net of tax 484,508.

Total comprehensive income for the year attributable to the members of Guide Dogs Association of SA & NT Inc. 554,474.

2023 Assets

Current Assets

Cash and cash equivalents 956,654

Trade and other receivables 826,920

Inventories 77,133

TOTAL CURRENT ASSETS 1,860,707

Non-current assets

Financial assets 2,837,976

Property, plant and equipment 21,373,803

Intangibles 0

TOTAL NON-CURRENT ASSETS 24,211,779

TOTAL ASSETS 26,072,486

Liabilities

Current liabilities

Trade and other payables 791,026

Contract liabilities 742,517

Lease liabilities 121,379

Financial liabilities N/A

Employee liabilities 425,385

TOTAL CURRENT LIABILITIES 2,080,307

Non-current liabilities

Lease liabilities 1,807,255

Financial liabilities 3,860,000

Employee liabilities 189,711

TOTAL NON-CURRENT LIABILITIES 5,856,966

TOTAL LIABILITIES 7,937,273

NET ASSETS 18,135,213

Equity

Reserves 5,442,176

Retained earnings 12,693,037

TOTAL EQUITY 18,135,213

2022 Assets

Current Assets

Cash and cash equivalents 2,809,394

Trade and other receivables 877,861

Inventories 66,355

TOTAL CURRENT ASSETS 3,753,610

Non-current assets

Financial assets 2,886,616

Property, plant and equipment 19,922,058

Intangibles 162

TOTAL NON-CURRENT ASSETS 22,808,836

TOTAL ASSETS 26,562,446

Liabilities

Current liabilities

Trade and other payables 720,964

Contract liabilities 670,300

Lease liabilities 43,246

Financial liabilities 4,895,000

Employee liabilities 466,066

TOTAL CURRENT LIABILITIES 6,795,576

Non-current liabilities

Lease liabilities 1,758,951

Financial liabilities 0

Employee liabilities 158,560

TOTAL NON-CURRENT LIABILITIES 1,917,511

TOTAL LIABILITIES 8,713,087

NET ASSETS 17,849,359

Equity

Reserves 3,960,821
Retained earnings 13,888,538
TOTAL EQUITY 17,849,359

Total Income and Expenditure - Last 5 Years.

Income (figures in millions)

2019: 11.2
2020: 11.5
2021: 9.5
2022: 9.7
2023: 10.2

Expenditure (figures in millions)

2019: 12.7
2020: 10.6
2021: 10
2022: 10.7
2023: 11.7

Source of Income - Last 5 Years

Social Enterprise (figures in millions)

2019: 2.21
2020: 1.97
2021: 1.67
2022: 2.40
2023: 3.34

Fees and charges (figures in millions)

2019: 0.45
2020: 0.48
2021: 0.64
2022: 0.69
2023: 0.71

Govt. Grants (figures in millions)

2019: 1.60
2020: 1.54
2021: 0.55
2022: 0.37

2023:0.58

Bequests and Fundraising (figures in millions)

2019: 6.07

2020: 6.09

2021: 4.76

2022: 5.44

2023: 4.93

Other (figures in millions)

2019: 0.82

2020: 1.40

2021: 1.91

2022: 0.84

2023: 0.69

Services Expenditure by service type 2022-2023

Dog Services 49%

Vision Services 51%

Auditor's Report

Our responsibility is to express an opinion on whether the summarised financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

Connect with us

We are grateful to our supporters who enable us to provide life-changing services for the community. There are many ways you can get involved with Guide Dogs:

- Give a donation
- Sign up for workplace giving
- Leave a gift in your Will
- Partner with Guide Dogs
- Become a Puppy Raiser
- Purchase our products

- Sponsor a litter of puppies

Support

Tel: 1800 757 738

Email: support@guidedogs.org.au

Enquiries

Tel: (08) 8203 8333

Email: info@guidedogs.org.au

Visit

251 Morphett Street, Adelaide SA

Website: sant.guidedogs.com.au

Facebook: <http://www.facebook.com/GuideDogsAustralia>

Instagram: <http://www.instagram.com/guidedogsaustralia>

Youtube: <http://www.youtube.com/c/GuideDogsSANT>

Twitter: twitter.com/GuideDogsAUS

LinkedIn: www.linkedin.com/company/guide-dogs-sa.nt

End of report, thank you for reading.