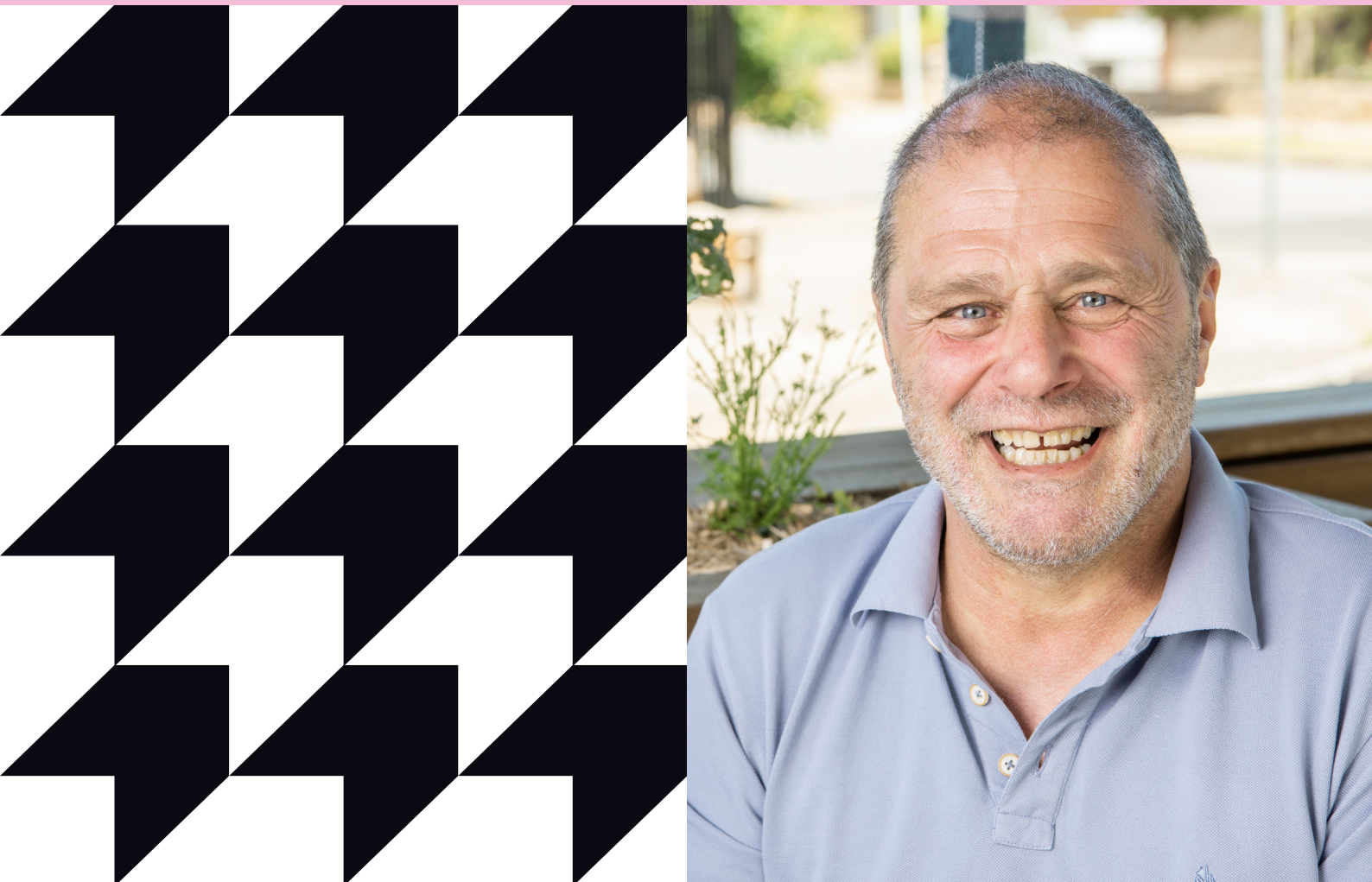


Neurological Vision Services

Equipping you for independence and
recovery following a neurological event.

Guide Dogs.



Guide Dogs SA/NT is a registered NDIS provider

About Guide Dogs SA/NT

For more than 65 years, Guide Dogs has been helping people living with vision loss to achieve their goals and live the way they want. Although known for our iconic Guide Dogs, we offer many services to meet your needs, delivered by our professional and supportive team.

What is a neurological event that might affect vision?

You or someone you care about may be diagnosed with, but certainly not limited to the following:

- Stroke
- Acquired Brain Injury
- Optic Nerve Disorders
- Eye Movement Disorders

Guide Dogs SA/NT is here to support you to build your confidence and independence by providing the right services and strategies for your personal journey.



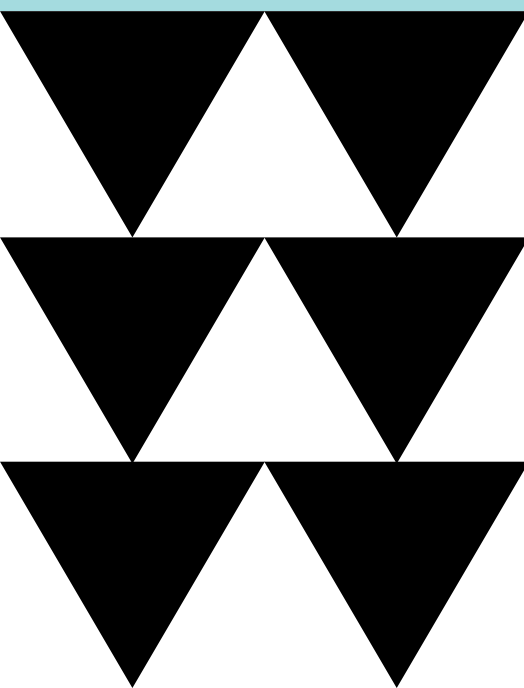
What services can I access and how will they help me?

No matter how a neurological event happens, readjusting to daily life with a change in vision can be challenging.

Our Neurological Vision Services will support you to adjust to vision changes by equipping you with valuable skills at home and in the community, including:

- **Vision Assessments and Support:** Receive specialist advice to find the right strategies and services to suit your level of vision now and as it changes.
- **Occupational Therapy:** Identify personal goals and learn the practical skills to achieve them. These can include cooking, returning to hobbies or finding new ones, caring for your family and living independently at home.
- **Orientation and Mobility Support:** We help you master the concepts and abilities needed to move through your environment safely and confidently.
- **Assistive Technology Support:** Whether it's using your phone or specific aids like GPS devices. Together we can help you find technology that suits your lifestyle and needs.
- **Social and Educational Groups:** Connect with others, make new friends, access peer support groups and socialise with like-minded people.

Being equipped with the right tools and learning opportunities will ensure you can live as independently as possible following a neurological event causing vision loss.



Who is eligible for neurological services?

Regardless of your age, if you have suffered a neurological event that has caused a change in your vision, we have services to help you achieve your goals, big and small.

If you are still unsure of your eligibility, please contact our friendly team via the contact details on the back of this booklet.



What can neurological support training involve?

Our team will be there for you from the beginning to assist with a safe discharge home from hospital and provide ongoing support thereafter.

We tailor our services to suit your needs, whether it's one or several sessions, or ongoing support.

Depending on your individual circumstances, services might take place in the hospital, at home, alongside family or with your wider support team, or it could be out and about in the community.

How is support tailored for my situation?

Every neurological event and vision condition is different. Our services are tailored to suit your personal needs and support you to achieve your specific goals.

Following an assessment to understand your vision level and its particularities, the next step is to discuss your goals and work towards them together. We can even work with your existing rehabilitation team to best support you.

As your needs change over time, our team of vision specialists draw on their qualifications and expertise as Occupational Therapists (OTs) and Orientation & Mobility Instructors (OMIs) to ensure we are able to best support you.



When do I refer?

You don't have to wait for a diagnosis to contact Guide Dogs SA/NT about how we could support you. If neurological vision loss is impacting your daily life, you can reach out to our Client Support Team, who will help you take the next steps in your journey.

How do I refer?

We welcome referrals from any health professional, support worker, family member or friend, as well as self-referrals. Please ensure you have the consent of the person you would like to refer before requesting services on their behalf.

To enquire about services or make a referral, visit **sant.guidedogs.com.au/request-a-service** or get in touch using the contact details on the back of this booklet.

Financial assistance may be available

You may be eligible or already receiving funding from a range of sources including, but not limited to:

- NDIS
- My Aged Care
- Department of Veteran Affairs
- Children and Students With Disability (Department For Education)

The costs of your support could be covered under these funding arrangements. For more information about funding support, contact our Client Services Team using the details on the back of this booklet.





**Guide Dogs is here to assist
you, or someone you care about with
neurological vision loss services.**

Call 1800 757 738

Visit sant.guidedogs.com.au

Email support@guidedogs.org.au

Please scan the QR code to access
the plain text version of this booklet.



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