

Why you should do Human Guide Training

Guide Dogs.

Essential training for Disability Support Workers, Support Coordinators and frontline professionals working in the NDIS and broader disability sector.

Empower your practice by learning practical skills to guide people who live with low vision or blindness with confidence, safety, and dignity.

Enhance Quality of Support Services



Be equipped with the practical skills and knowledge to ensure people with low vision and blindness receive safe, respectful, and person-centred mobility support. This aligns with the NDIS Practice Standards, which emphasise participant dignity and choice.

Promote Participant Safety and Confidence



Incorrect guiding techniques can put people at risk of injury or distress. Training ensures Support Workers and frontline professionals understand how to safely and confidently assist, helping to build trust and reduce anxiety during travel or in unfamiliar environments.

Support Informed Planning and Coordination



When Support Coordinators and Plan Managers understand the practical realities of what safe vision support entails, they can:

- Better assess participant needs
- Make informed referrals to services
- Budget for appropriate mobility and orientation supports
- Advocate for training inclusion for frontline staff

Encourage Inclusive Practice




Human Guide Training is a simple but powerful step toward making services more inclusive and equitable, ensuring that Australians with low vision or blindness receive the same level of freedom and respect as others.

Align with Sector Best Practice



The Australian disability sector increasingly values competency-based and inclusive training. Having foundational skills like Human Guide Training aligns with NDIS Quality and Safeguards Commission expectations, and boosts the professional reputation of support staff and organisations.





“Following Human Guide Training, Karyn, one of our game-day Supervisors, shared how empowered she felt to support a guest with low vision, explain her training, and respectfully offer assistance. It was an excellent example of the training in action, and a testament to the practical impact of the session.”

**Rebecca Marino, Learning and Development Partner
Adelaide Oval**

What you will learn

Correct guiding techniques

Real-life scenarios and hands-on practice

Communication tips

Safety considerations

Bonus: It builds empathy. Going through this training gives professionals a firsthand appreciation of the daily challenges faced by people living with low vision and blindness, which improves communication, advocacy, and person-centred planning.



Get in touch to learn more about our training packages

Call 1800 757 738

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