

Guide Dogs.

No cost, low cost,
some cost: inclusive
design practical tips
and solutions

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Guide Dogs Queensland
2024



This checklist outlines inclusive design practical tips and 'no cost', 'low cost' and 'some cost' changes for anyone in the tourism and hospitality industries to implement in their business. These changes will make a world of difference to a person with low vision or blindness.

No Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Staff training on how to assist people with low vision (sighted guiding)	✓	✓	✓	✓	✓	✓	✓	✓
Keep pathways free of obstructions e.g. A-frame signs	✓	✓	✓	✓	✓	✓	✓	✓
Remove low hanging branches	✓	✓	✓	✓	✓	✓	✓	✓
Ensure all street furniture is kept away from the building line	✓	✓			✓		✓	

No Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Large print menus available	✓		✓		✓		✓	
Large print instructions for remote controls			✓			✓		
Do not park vehicles across the footpath	✓		✓	✓	✓	✓	✓	✓
Report uneven council footpaths using Snap, Send and Solve App	✓	✓	✓	✓	✓	✓		✓

No Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Do not block ramps or Tactile Ground Surface Indicators (TGSI)	✓	✓	✓	✓	✓	✓	✓	✓
Designate a Guide Dog toileting area		✓	✓		✓	✓	✓	✓

Low Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Tactile map(s) or braille wayfinding maps		✓	✓	✓	✓	✓	✓	✓
Tactile buttons on air-conditioning units in rooms			✓					
Have an accessible website	✓	✓	✓	✓	✓	✓	✓	✓
Ensure any footpath dining barriers used are high contrast and sturdy	✓	✓	✓		✓	✓	✓	

Low Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Ensure low contrast poles near walkways have a high contrast band painted as per Australian Standard	✓	✓	✓	✓	✓	✓	✓	✓
Ensure reception area lit with even lighting	✓	✓	✓	✓		✓		
Ensure adequate task lighting in areas such as bathroom, kitchen, desk			✓					
Large print landline phones in rooms			✓					

Low Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Ensure exposed areas of carpet fastened with a trim	✓		✓	✓	✓			✓
Glass doors with contrasting strip across glass as per Australian Standards	✓	✓	✓	✓	✓	✓	✓	✓
Provide high contrast colours on tapware	✓	✓	✓	✓	✓	✓	✓	
Menus printed in braille	✓	✓	✓		✓		✓	

Low Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Noses of steps painted in high contrast colour as per Australian Standards	✓	✓	✓		✓	✓	✓	✓
Bollards with contrasting strip close to top		✓	✓	✓	✓	✓	✓	✓

Some Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Provide an accessible pathway from designated parking bay to reception	✓	✓	✓				✓	✓
Repair uneven private footpaths and use TGSIs where appropriate	✓	✓	✓			✓	✓	✓
Provide accessible unisex toilets	✓	✓	✓	✓	✓	✓	✓	✓
Audio descriptions on displays or at focal points		✓	✓	✓	✓	✓	✓	✓

Some Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Accessible signage as per Australian Standards	✓	✓	✓	✓	✓	✓	✓	✓
Consider at least one accessible bedroom/cabin			✓	✓		✓		
Provide consistent and even lighting along all public accessways at night	✓	✓	✓		✓	✓	✓	✓
Provision of contrast around doors, edges of pathways etc. as per Australian Standards	✓	✓	✓	✓	✓	✓	✓	✓

Some Cost	Food and Beverage	Recreation	Accommodation	Tourism/ Tours	Events	Camping Grounds	Theme Parks	Shopping
Have suitable colour contrast between counter tops, cupboards and handles as per Australian Standards		✓	✓			✓		
Lifts with audio to announce floors			✓					✓
Floor number in raised numbers located (and in braille) on the side of the lift as you step out			✓					✓

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