for-purpose evaluations

2024

Guide Dogs Australia Social Impact Report. Working Together For Change.



Introduction.

At Guide Dogs, we empower people with low vision and blindness to achieve independence, participation, inclusion and wellbeing. We're pleased to share this report, outlining our social impact over the past year.

With this report, we celebrate the efforts of our Clients and their families, volunteers and staff. We're proud to highlight the impact of this important work.

In these pages, we openly share our learnings about ongoing challenges, such as access to services, safety and discrimination, and where we can increase our impact. We hope that by doing so we can all better understand how we can work together toward an inclusive and accessible world where people with low vision or blindness can live the life they want.

"Sharing this report allows us to celebrate the collective efforts that make our mission possible. It also serves as a transparent look at our journey and the areas where we strive to grow.

We believe that real change happens when we work together, both at an individual level, and collectively across communities and society as a whole. It is through our united efforts that we can continue to drive progress and create an inclusive world where everyone can thrive."

Guide Dogs Queensland CEO and Project Sponsor, Jock Beveridge



Our Social Impact Measurement Framework.

How we measure our impact.

We use a set of bespoke and validated surveys, interviews and staff observation tools to gather information about what has changed for Clients since working with Guide Dogs, based on our Theory of Change.

Our <u>award-winning social impact</u> <u>measurement framework</u> enables us to understand where we are contributing to positive impact where we can increase our impact, and where we can work with others to advocate for change.

Our Theory of Change.

We recognise there are physical, attitudinal, social and systemic barriers that must change to enable people with disability, including low vision or blindness, to live the life they want (Figure 1). We all have a role to play in creating a more inclusive society and we will all benefit.

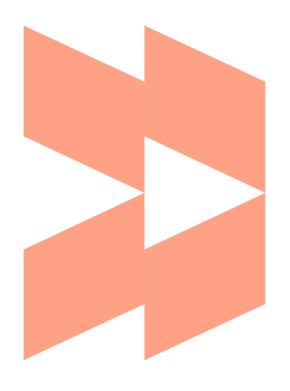
Most of our work is with individuals and their families. When social, physical and digital environments are not accessible or inclusive, people with low vision or blindness can face barriers to living the life they want.

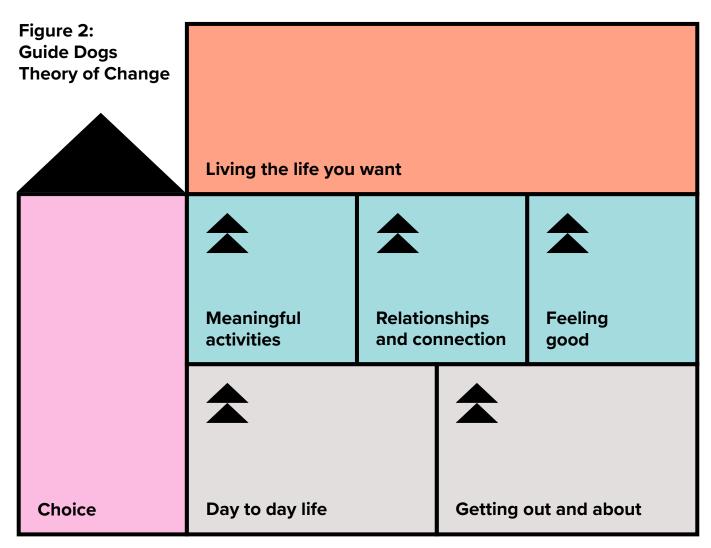


Figure 1: Systems map

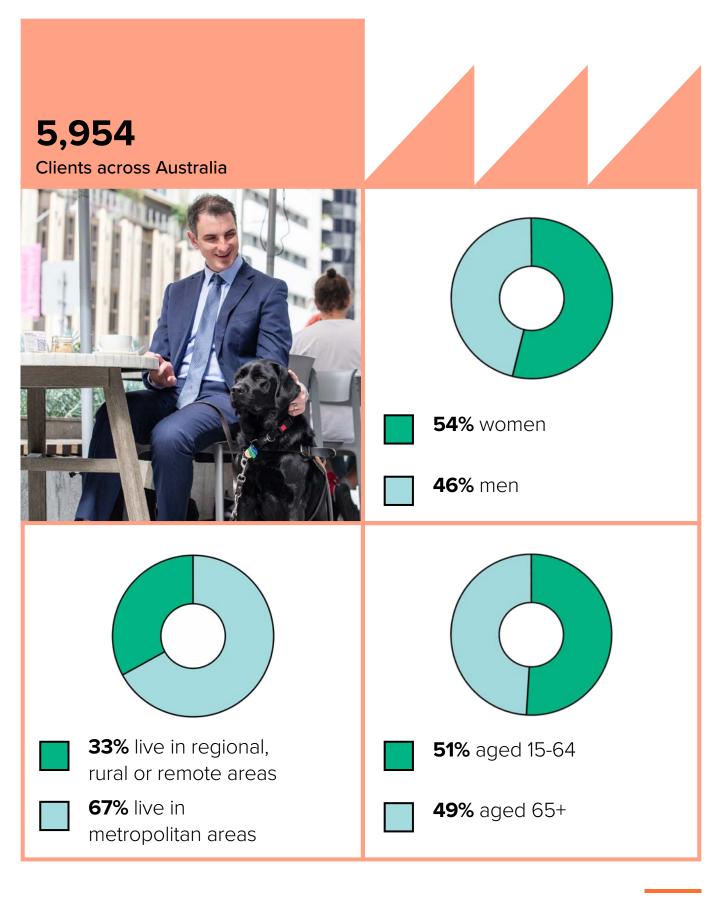
- Policy and society
 - Increased early detection and prevention of low vision or blindness.
 - Increase in and simplification of disability support funding.
- Communities/organisations
 - Inclusive workplaces.
 - Positive social attitudes.
 - Accessible environments.
 - Inclusive community organisations.
- Families, friends and networks
 - Support for caregivers.
 - Supporting individuals' choice in their own lives.
- Individuals
 - See Figure 2.

We work with Clients to increase their skills and confidence as well as their access to support and accessibility tools, through our Guide Dogs, Client and Vision services. This enables more choice for how people go about their day-to-day lives and get out and about. Clients pursue meaningful activities that are important to them and build and maintain strong relationships and connections, all of which are important parts of feeling good. Over time, these changes compound to enable Clients to live the life they want (Figure 2).





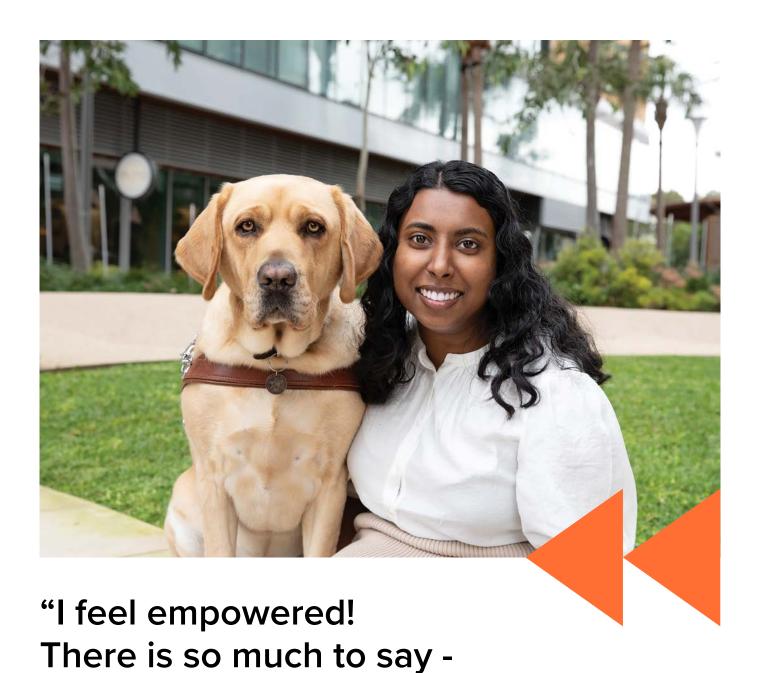
In 2024 we supported:



Our impact.

Understanding our impact helps us to better support our Clients to live the life they want. This year we are proud to say that we have maintained our impact levels across all the areas of our Theory of Change (Figure 3).

There is more work to be done and we look forward to working with our Clients and their families, volunteers, donors, staff, other organisations and the community to create a more inclusive and accessible society.



to sum it up, I can just be me!"

Guide Dogs Client.

Figure 3: Impact insights

Living the life you want

73% of Clients say they are more able to live the life they want.

"It has given me the basis for the life that I enjoy now"

Choice

73% of Clients say they have more choice in how they go about each day.

"Guide Dogs gives me options, and I choose what I am ready for and comfortable with."

Meaningful activities

68% of Clients say they do more of the things that are important to them.

"I've been able to take a job that would have been difficult without my Guide Dog."

Relationships and connection

73% of Clients say they have made or maintained social connections and relationships.

"I get out for coffee with the guys, visit the grandkids and play hide and seek, or visit a friend."

Feeling good

71% of Clients say they feel more positive about the future.

"[The future] is less frightening and frustrating as I am no longer alone."

Day-to-day life

77% of Clients say they are more independent when doing daily activities around the home or online.

"I feel safer in the home, and I feel like I can contribute to the household more."

Getting out and about

78% of Clients say they are more independent when getting out and about.

"I never dreamt I would be catching public transport and venturing out alone. It was a really big step."

Impact area

Choice.

Choice is a key value underpinning how we work and the impact we hope to have. Each person has the right to make their own decisions, big and small, about their life. At Guide Dogs, choice is not only about personalised support. It is also about increasing people's options for how they can live their lives, from how they go about their day, to what they want for their future.

73%

of Clients said that because of Guide Dogs, they have more choice in how they go about each day. "The most important thing is choice. [I can] choose what I want to do."



"Through [my Guide Dog]
I have had my independence
and dignity restored."

Guide Dogs offers choice in how we deliver our support.

In the interviews we conducted this year, Clients told us that they value the flexible, person-centred support they receive when accessing Guide Dog's services. Clients said that Guide Dogs goes the extra mile to provide support tailored to their preferences and needs.

We do Orientation and Mobility training close to Clients' homes, in the places they travel, using their preferred modes of transport.

Clients said our staff provide information and options about tools and technology, rather than prescribing a particular way of doing things.



"I really appreciate that Guide Dogs come to me... They came to do orientation and mobility training at [places I was anxious about]."

"It wasn't 'this is the way it has to be done', but rather, 'here are ways certain people do it', and I find the way that works for me."

Spotlight

The importance of access to services.

When people with low vision and blindness can access the services they need, they are more able to live the life they want. Some people experience challenges in accessing services.

Some Clients face barriers in accessing the support they need through the NDIS. Guide Dogs supports Clients with individual advocacy to get the services that they need. Our support through donations also means that we can provide services to some Clients without NDIS plans. We also advocate on a national level for better access to services for all people with low vision and blindness. This is an important area for our ongoing advocacy work.

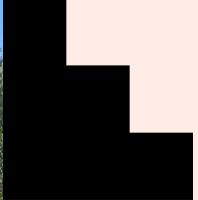
"Most organisations, if you don't already have an NDIS plan, they won't help you. But with Guide Dogs... they were really good... They put in recommendations... to my plan manager. It was really helpful."

"There could be more support accessing the NDIS. For a blind person, or anyone, it's hard going."



Currently, there can be more demand for some of our services than we are able to meet. While Clients say Guide Dogs staff are communicative and supportive, some Clients have experienced difficulty getting appointments or have been on a waitlist. While Clients in regional areas value that we travel to them to provide services in their area, there is less access to services in these areas than in the cities.





"The only real negative is that sometimes the wait for services is long... At times, if you have to wait a month between appointments it can be frustrating."

"Having Guide Dogs... travel into rural areas has been a big assistance."

"We need more than one person working in this very large area. It's hard on [the staff], and hard on us clients. It would be great if we could have more services."

Impact area

Day to day life.

We work with our Clients to make it easier and safer to complete everyday tasks, from their daily routine to running errands. With increased skills, confidence and access to tools and technology Clients have more options for independence in how they go about their day.

77%

of Clients say they are more independent when doing daily activities because of Guide Dogs.



"The Occupational Therapist got me back into doing some cooking... that has been a big plus for me." "I can use my phone and computer without vision. Which opens the world back up for me."

Clients are more independent and safer at home.

Through Guide Dogs' services
Clients are more able to go about
their daily lives with greater ease and
safety. Clients can do their shopping,
read their mail and organise their
calendars without relying on others
for support. Clients say this support
in completing daily tasks puts
them in the driver's seat and gives
them control over their lives.

When daily routines feel more manageable and safer, Clients can engage in household tasks with greater independence. Clients who live alone are able to cook more and therefore eat better quality meals. Clients that live with their families value being able to contribute more around the home, easing the pressure off their loved ones.





70%

of Clients say they have more of the skills and knowledge they need to do daily activities with more independence.



72% of Clients feel safer in their home.



80%

of Clients are more confident doing daily activities.

"It's the simple things, like learning how to set things out, where to put things to find them easily, and how to identify things in the house... I feel safer in the home, and I feel like I can contribute to the household more."

"I can actually cook food properly and I don't have to stick my hands in the pan and get burnt, and I don't have to wait and rely on someone else to do it for me. My food quality is a lot better when I can cook because I'm not on tinned and packet foods as much."

Support to access tools and technology makes a big difference in Clients' daily lives.

We would like to be able to provide more training and support in this area.

Guide Dogs staff can provide advice, support to access, and training on a wide range of accessibility tools and technologies that can help Clients with day to day tasks. For many Clients, the technology and tools that they use means that they can be more independent in how they go about their day.

At Guide Dogs, we want to offer the services that our Clients need, including more access to training and support with technology. Some Clients, particularly older Clients, find it harder to adjust to new technology and would like more support in this area. Others note that, while good ideas, not all tools are practical in their lives. Overall, there is a need to increase access to training and support with technology.

"I feel like I am better informed...
The Occupational Therapist
coaching me in how to access my
phone has changed how I do things
quicker and easier than before".

"The provision of a visual aid to enlarge reading material to help me see has helped tremendously and given me some independence in being able to look at bills, and even read the newspaper."

"[The technology and tools they suggest] are great ideas, but some of them are not always practical."

"I don't use any assistive tech products yet. I want help with that... [but], they've been too busy or there's been nobody in the position."

Tania's story.

Tania lives with her daughter in a regional area. She loves cooking and painting, especially for her loved ones. Tania has retinitis pigmentosa and has been accessing Guide Dogs services for just over a year. Fiercely independent, Tania is being supported by Guide Dogs to adapt to her vision loss and prepare for the future. Tania has received a range of services from Guide Dogs, including Orientation & Mobility training to use a cane, and Independent Living Support so that she is set up with the right skills, techniques, and equipment to retain her independence.

Tania says Guide Dogs have given her a lot of help around the home, especially when it comes to finding things in the kitchen. Tania said she was finding it hard to get around; she was bumping into walls, knocking things over, and couldn't find what she was looking for. Coloured Velcro buttons help Tania press the right buttons on the microwave and oven, hand-held magnifiers and LED lights ensure she can locate the ingredients she needs in the pantry, and a large notepad and large dark pens means Tania can see her shopping list. Tania says she can get around in her house and access things much better now.





Tania says it's not just the tools and equipment she finds useful, but also the advice. Guide Dogs will talk to her about things she hadn't even considered. Tania appreciates the helpful tips Guide Dogs give, like rearranging the freezer and fridge to make things easier to find.

Tania has also had the opportunity to connect with other people who are blind or have low vision through Guide Dogs events. She found it incredibly beneficial to meet other people who share her challenges and frustrations. Not only did this give Tania a sense of belonging and assure her she wasn't alone, but it was a great opportunity to learn some useful strategies from others with lived experience. This support has helped Tania to learn new ways of doing the things she has always done.

Tania is proud of the independence she's built through working with Guide Dogs and is now feeling much more confident about the future. Tania is looking forward to continuing her Orientation and Mobility training and exploring options that could help her with her painting.

"I feel much more positive and confident doing things. I'm doing as much as I can now; re-learning to cook, paint, and get around. It's the preparation that helps. If I can get the basic training down now, I'll be ready when I do lose my sight."

Impact area

Getting out and about.

Guide Dogs works collaboratively with Clients to build skills and confidence with mobility aids, to learn routes that they use often and mitigate safety hazards. Through this support Clients can get out and about in the community more independently, getting where they need to go to live the life they want.

78% of Clients say they are more independent when getting out and about because of Guide Dogs.



"Because of Guide Dogs I have the independence to exercise and freedom to go out in my own time and not have to rely on others... I have my independence when I need it."

"Before I had a cane, I had completely lost my confidence... I felt my world had narrowed down to virtually nothing. After I got a cane, it was like, hey! The world is back again! I'm... not scared of bumping into things or falling. I love my cane!"

Guide Dogs contributes to Clients feeling safer while getting out and about.

However, we all need to work together to improve safety for people with low vision and blindness.

While Clients may gain skills and confidence to move around the community, not everyone feels safer when out and about. While 79% of Clients say they have the skills and knowledge they need to get out and about with more independence, and 75% feel more confident getting out and about, only 68% of Clients say they feel safer when getting out and about. We asked Clients more about this in a series of in-depth interviews. Clients

series of in-depth interviews. Clients said, prior to receiving training, they were often afraid of tripping, bumping into things or getting lost when out and about in the community. Guide Dogs works with Clients to effectively use and trust their tools, identify highrisk situations in their local areas, and become familiar with safer routes. With this training and support, Clients feel safer and more confident. However, there are new and ongoing challenges to deal with. Things like silent vehicles, out of control pet dogs, community attitudes, and inaccessible public spaces are all factors in how safe people feel when out and about.



"It has made a difference when I go to places where there are lots of people... It has stopped me running into people and them running into me. I can walk in the city and am more confident."

"Previously my area did not have heavy traffic flow; I was happy to walk from my home to the local shops. But now I don't cross after 7:30 am. I no longer walk to the shops if I have to cross a major traffic artery. Crossing that road alone, there's no traffic lights or pedestrian crossing... it's not possible."

Many of our Clients face inaccessibility and discrimination in the community.

This is an important area for Guide Dogs' advocacy work.

Clients shared experiences of inaccessibility, discrimination and systemic barriers across a range of settings. Four out of five people with low vision or blindness experience challenges accessing public spaces and public transport, including footpath issues, taxi and rideshare refusals, and discrimination from frontline staff in shopping centres, supermarkets and cafes/restaurants. Clients say these experiences have a negative effect on them, and that engaging in regular self-advocacy can be exhausting. Guide Dogs continues to share research and resources to raise community awareness about these issues. You can read more about our advocacy work in the news section of the Guide Dogs Australia website.

"Guide Dogs... could build more awareness of the things we put up with on a daily basis. It can be really hurtful. There's a lack of training for airport staff, people working in public transport, and the community generally... They are an organisation everyone recognises, they could do a lot more around advocacy and awareness."

"I had an incident when... I couldn't get my dog on the plane. I don't think Guide Dogs do enough advocacy about that... It was so complicated... It was bloody awful."



Dave's story.

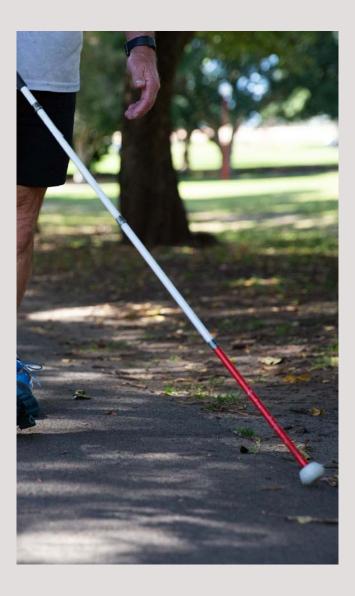
Dave is a retired Government auditor, and an active and social member of his community. He has been accessing Guide Dogs services for over 10 years. Over the years, Dave has accessed a range of Guide Dogs services, including Occupational Therapy, Orientation and Mobility and Guide Dog Mobility training.

Dave values his independence. He says that losing your sight can be isolating and frustrating, because it becomes much harder to get out and do things. When he first started Orientation and Mobility training, Dave found his long cane cumbersome and embarrassing. After a year of training with Guide Dogs, Dave travelled to Singapore with his family. Dave says he felt confident venturing out alone and trusted his ability to navigate and problemsolve with his long cane, thanks to Orientation and Mobility training.

"When I had my cane training, that next year I went to Singapore. My wife and daughter wanted to go shopping and to the spa, and I went for a ride on the trains. I had my cane and I used it. It was so simple. I had the confidence to do it. I knew that if I got lost, I had the confidence to problem solve and find my way. Without Guide Dogs training I wouldn't have been able to do that. It was so cool to feel that confident in a foreign country."



Getting a Guide Dog was a real game changer for Dave and has made getting out and about smoother and safer. Dave says his dog ensures he doesn't bump into things, giving him the confidence to get around the city independently. Whether he is volunteering at the Blind Society, buying his daughter a post-game pie, donating blood or having a beer with his mates at the pub, Dave says that being able to get out and about and do things himself, without asking for help, has made a huge difference to his mental health and wellbeing.



"My mobility has definitely improved, 100%. And my mental health is much better. You get very isolated very quickly when you lose your sight. You have the same friends, but it's harder for them to do things with you... Without the support of my dog I would feel like a burden. Now, I don't feel like that at all."

While getting out and about, Dave has encountered a number of systemic barriers, such as a lack of awareness, support and accessibility at airports, on public transport, and in local community spaces such as restaurants and dog parks. A passionate advocate in his own right, Dave says that being discriminated against can really ruin your week. He appreciates the work that Guide Dogs does and hopes they will continue working with the wider community to help make getting out and about smoother, safer and more enjoyable for all.

Spotlight

The impact of a Guide Dog.

Guide Dogs have a unique impact on the lives of their Handlers. They make it safer, easier and more comfortable to get out and about, and they can be a calming and positive presence.

Guide Dog handlers are better able to get out and about, do the activities that are important to them, and make and maintain important relationships. Overall, Guide Dog handlers say that because of Guide Dogs they have more choice in how they go about their day and are more able to live the life they want.



Of people with a Guide Dog:



94% are more independent when getting out and about.



93%participate more often in the activities that are important to them.



84%

are better able to maintain or make friendships and networks, and 82% are able to spend more quality time with their families.



87%

have more choice in how they go about their day.



83%

are more able to live the life they want.

"Because of Guide Dogs I have the... freedom to go out in my own time and not have to rely on others. My Guide Dog gives me the ability to have my independence when I need it."



101

Guide Dogs matched with their new handlers this year.

who is working with a Guide Dog, has more mobility, more independence, more quality of life, a greater outlook on life. Not only are they your best friend and mate, they can make you feel great when you are having a bad day, and when you are happy or in a great mood, they are also happy and in a great mood!"

657

working Guide Dogs in the community.

Impact area

Meaningful activities.

From work and education, to hobbies and sport, to giving back to the community, everyone has different activities in their life that are important to them. With increased skills, confidence, access to support and accessibility tools, our Clients have more opportunities to do the activities that matter to them.

68%

of Clients say they do more of the things that are important to them.

"I would not be able to study if I had not had Guide Dogs' services."

69%

of Clients say they have an increased sense of purpose and fulfillment because of Guide Dogs.



"I do a lot of climate activism, so they have helped me orient myself on how to get to places... I can get to rallies and events... I do not need to rely on people to get to each meeting."

Because of Guide Dogs services, Clients can continue their hobbies and leisure activities.

Hobbies and leisure activities are an important part of a full life. People with deteriorating vision or newly acquired vision loss may feel like they are not able to continue the activities they enjoy. This year Clients told us that Guide Dogs support enables them to continue to participate in many of their preferred hobbies and leisure activities as well as to begin new pursuits: writing, sewing, performing, making music, creating art, reading and playing sport.

0

80%

of Clients are more confident doing activities that are important to them.



72%

of Clients say they have the skills and knowledge they need to do more of the activities that are important to them. "The greatest gift has been for my mother to be able to read her books and newspapers with ease, something she has really missed doing. The changes made to her mobile phone have helped her greatly in using it with more confidence." – Family member of Guide Dogs Client

"It's certainly opened up more activities for me, because the Occupational Therapist at Guide Dogs has allowed me access to do (my sport). They put in the paperwork so I can use my funding for that, it's extra help that I need when I'm doing blind sports, it's different equipment."



Impact area

Relationships and Connection.

With the opportunity for more independence, Clients are able to make, maintain and strengthen their family, social, community and professional relationships.

73% of Clients say they have made or maintained social connections and relationships.



"The support from Guide Dogs keeps me active, if I didn't have the ability to get out when I want, I couldn't see people. Now I get on a train, go into town, visit people, and come home."

Clients spend more quality time with their loved ones, because of Guide Dogs.

With increased independence, Clients feel like they rely less on their friends and family for support. They feel more valued, and like they can also support their friends and family when needed. They are also able to spend more time with loved ones, participating in different activities. Guide Dogs support can help Clients' loved ones to understand their needs and how to support them. Because of this Clients say the quality of their relationships has improved.





70%

of Clients say they spend more quality time with the people they care about.



68%

of Clients say that the people around them give them the opportunity to get out and about and do daily activities with more independence.



79%

of families and caregivers appear to feel more positive about their relationship with the Client, as observed by staff.

"The training takes the pressure off the people in my life, as I'm more independent - like after this interview, I have to go and do the washing up my wife has left me!" "We are now more aware of tactile indicators in and around our local area... I feel confident when taking [my daughter] into unfamiliar, larger settings like... the World Cup Games with the Matildas". – Family member of Guide Dogs Client

Impact area

Feeling good.

We help our Clients feel good by fostering a sense of achievement, pride, and hope for the future.







"[The biggest change for me has been] the ability to come to terms with my vision changes."

Guide Dogs services help Clients to regain confidence, improving their mental health and wellbeing.

Vision loss can come with a loss of confidence and independence. Clients say that Guide Dogs helps them to re-build their confidence and self-acceptance, leading to improved wellbeing.



76%

of Clients recognise more of their strengths and abilities because of Guide Dogs.



78%

of Clients feel an increased sense of achievement and pride in themselves.

"They help me to stop thinking 'I can't do this' and instead think 'I can do it, I just have to use these tools'... They give me the tools to help me do things and encouragement to persist."

"We have navigated together learning the basics through the challenges and conquered what I thought would be impossible! Bringing me a sense of self achievement I don't think I've ever had before... I think I even impress myself!"





Linda's story.

Linda loves travelling with her husband, and engaging her creative side through quilting, sewing and writing. Linda has Retinitis Pigmentosa and has been a Guide Dogs Client for twelve years. She has accessed a range of services, including Orientation and Mobility training, Counselling Services and Assistive Technology.

Linda says there's a real grieving process when you lose your sight. As her vision narrowed, Linda felt like her world began to shrink and she lost her confidence. Counselling Services supported Linda as she transitioned from life on her farm, which had become inaccessible, to life in the

regional town where she and her husband now live. Linda says accessing the Counselling Services helps her to handle things.

When she received her cane from Guide Dogs Linda felt like her world opened back up. Through Orientation and Mobility training, Linda re-built her confidence and independence to do the things that are important to her, like traveling with her husband and getting out on their crayfishing boat. Linda says her cane has given her freedom, and with support she receives from Guide Dogs, she is now doing more than she was before she lost her sight.



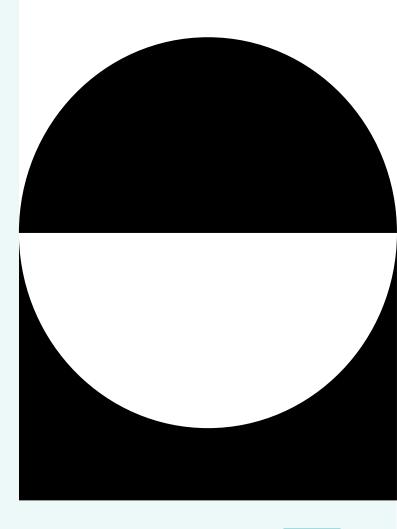
Credit: The Express Newspaper 2023

"We have a motor home and we travel. Having the cane gives me more independence so I can walk around without needing assistance in unfamiliar areas. I'm more confident walking bush tracks. Being travellers, that's a real positive thing."

For the past two years, Linda has been running a peer support group for people with low vision and blindness. Using the tools and knowledge she has gained through working with Guide Dogs, Linda helps others to overcome similar challenges, connecting with and helping her local community. Using funds she was able to access through Guide Dogs, Linda purchased resources for the group to use and says the technology support she receives from Guide Dogs enables her to run the group with confidence.

"Before, I felt as if life was full, then as my vision got narrower and narrower, so too did my life. I stopped doing many, many things because I really didn't think I could. I hit a bottleneck. It was very restrictive. I got my cane, and my life opened out again. I'm doing a lot more now than I did even before my vision got worse! It's given me greater confidence. I don't have to live my disability; I can live my life, and not allow my vision loss to drive my life."





Spotlight

The impact of Guide Dogs' support for people with recent vision changes.

Experiencing vision changes can bring uncertainty and anxiety, as well as new challenges in many areas of life. Guide Dogs can support people with recent vision changes with new skills, confidence, access to support and tools so that they can live the life they want.

Clients who acquired their vision condition in the past five years have increased confidence and more of the skills and knowledge they need to do daily activities and get out and about, because of Guide Dogs.

People with recent vision changes value connections with others who have low vision or blindness. Connecting with others with similar experiences can be validating and address some of the isolation that can come with vision loss. Clients say that learning what has worked well for other people helps them to find strategies that work within their own daily lives. For people who have had low vision or blindness for longer, these connections can be rewarding opportunities to share recommendations and insights, supporting others with low vision or blindness.

"The cane training has been huge, it made getting around a lot easier and a lot safer. It gave me so much more confidence. Initially, when I lost my sight, I wouldn't even step out the front door and go to the letterbox, everything was just so terrifying, and they helped a lot with that. I never dreamt I would be catching public transport and venturing out alone. It was a really big step."



92%

of Clients with a recently acquired vision condition feel more confident doing daily activities.



78%

of Clients with a recently acquired vision condition feel more confident getting out and about.



83%

of Clients with a recently acquired vision condition have more of the skills and knowledge they need for daily living, getting out and about, and doing the things that are important to them.

"Often you feel like you're the only one going through it, so to know that you're not, and to be able to share challenges but also share positive things, recommendations, and supports is really great."

"It's rewarding, I have the skills and experience to help people."

With this support, confidence and new skills, people with recent vision changes feel more positive about the future.



84%

of Clients with a recently acquired vision condition recognise more of their strengths and abilities.



76%

of Clients with a recently acquired vision condition feel more positive about the future.

We encourage people who are experiencing a change in vision to reach out and seek support from our wide range of services.



"I didn't understand vision loss and was having a lot of accidents. I understand it a lot more since receiving services. I feel like a normal person and vision loss does not impair me or my life."

What's next?

We are proud to share these learnings about the impact that we contribute to. We are committed to offering choice in how we deliver services. We will continue to support Clients to be more independent and safer at home, participate in their chosen leisure activities, spend quality time with their family and friends, rebuild confidence and increase their wellbeing.

We encourage you to reach out to learn how Guide Dogs can support you with whatever skills or training you need to live the way you want to, regardless of your vision level.

This report helps to highlight the barriers and challenges faced by our Clients, in accessing services and in navigating inaccessibility and discrimination in the community.

We will use the insights from this report to guide our ongoing advocacy strategies.

From donating, volunteering, supporting advocacy campaigns or partnering with us, we invite everyone in the community to work with us towards an inclusive and accessible world where people with low vision or blindness can live the life they want. Learn more at the Guide Dogs Australia website.



We're here whenever you need us.

Visit <u>www.guidedogs.com.au/contact-us</u> Email <u>info@guidedogs.com.au</u> Tel 1800 436 364

Guide Dogs.

ABN 99 008 427 423