

# Guide Dogs.

## POL 1007 Child Protection Policy

### Our Commitment

The General Manager – Client Services manages the development and implementation of a Child and Youth Risk Management Strategy.

The overall purpose of the Child and Youth Risk Management Strategy is to provide children, young people and their families with a safe, secure, and supportive environment for accessing services and all interactions with GDQ. This policy sets the standard for actions GDQ will take to uphold this purpose.

Services GDQ provides to children and their families will focus on developing independence, mobility and wellbeing. GDQ's Values (Committed, Accountable, Respectful, Ethical and Successful) set the standard for the delivery of services to achieve this goal.

In order to maintain the human rights of all children who access GDQ services, GDQ will adopt a risk management approach to identify, assess and proactively manage risks that could impede clients' safe and secure access to our services.

### Application

This policy applies to all involved with the delivery of services to children, including:

- Workers – includes GDQ employees, volunteers and contractors
- Students on placement or work experience
- Parents
- Carers

### What We Will Do

GDQ will ensure:

- The promotion of a child-safe environment through the implementation of a risk management strategy.
- Current Working with Children checks for workers, including Blue Card and NDIS criminal history screening completed as part of the organisation's recruitment process.
- Adherence to the requirements as set out in the Blue Card Services Self-Assessment toolkit and the National Principles for Child Safe Organisations, including annual reviews of GDQ's related processes.
- Relevant workers will have the knowledge required for the roles they need to undertake in relation to working with children and mandatory reporting processes.
- The creation and implementation of a Code of Conduct specific to the delivery of services to children and young people.
- Complaints, incidents and non-compliances are reported and investigated in line with GDQ's processes to learn from them – enabling GDQ to care for our clients more effectively.

### Associated Documents

- RAS 1007.01 GDQ Child Protection Risk Management Strategy

- MAN 1007.01 GDQ Child Safety Handbook

### **Document Control**

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